

For Newgen Managed Cloud Customers

Update: 13th Dec'21 around Log4shell

Newgen is aware of the recently disclosed security issue relating to the open-source Apache "Log4j2" utility (CVE-2021-44228). Newgen products are not using Log4j vulnerable version and thus is not affected by Log4Shell issue (CVE-2021-44228).

However, some of the customization over Product are using Log4j vulnerable version. We are closely monitoring this issue while continuously updating our controls/definitions.

1. As part of environment hardening, all egress towards internet is restricted, and if required, only allowed through whitelisting.
2. McAfee definitions set 4648 (ENS) and V2 DAT 10196 on host-based control has been updated for CVE-2021-44228.
3. We are in process of applying configuration changes as per the recommendations for the customization over Product.

You may coordinate with Newgen Engagement manager/Project Team for further assistance.

InfoSec Team

Newgen Software

newgen.infosec@newgensoft.com

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