



# Newgen OmniDocs ActiveScript for Financial Institutions

With the onset of COVID-19, digital is the need of the hour. Financial institutions, like yours, must overcome the challenges presented by the pandemic to ensure business continuity and smooth operations. It is imperative that you digitize paper-based processes and enable remote working to deliver uninterrupted services and a superior customer experience.

Newgen's cloud-based OmniDocs ActiveScript enables the end-to-end digitization of documents, empowering your financial institution with anytime, anywhere access to enterprise content and ensuring compliance with document management and storage regulations.

#### **Key Features**

- 30+ pre-configured banking solutions
- Bulk scanning and indexing with Newgen OmniScan
- Mobile app for business users to view, verify, and approve documents, anywhere, anytime
- Mail add-ins to initiate account opening or loan requests directly from Microsoft Outlook into ActiveScript

- Configurable ActiveScript web portal that allows customers to submit applications online, upload documents as applicable, and track their application status
- Supported by the Microsoft Azure Cloud platform, which is trusted by more than 95% of Fortune 500 companies<sup>1</sup>

¹https://azure.microsoft.com/en-in/overview/what-is-azure/



#### **Customer Use Cases**



#### **Account Opening**

- Allow your customers to fill out account opening forms by downloading them from your bank's portal and submitting them via e-mail or the ActiveScript portal
- Access forms through Outlook, along with any required attachments, such as ID proofs, photographs, and more
- Accept, reject, or raise alerts through the portal to inform customers about any pending documents
- Open the customer's account, post-verification, and archive all their documents for future reference



#### **Consumer Loan**

- Allow your customers to submit loan requests via e-mail or the ActiveScript portal, on any device
- Initiate loan requests directly from your users' inbox using a mail add-in
- Process application forms by first routing them to an operations executive to ensure accuracy, and then to a credit officer for credit analysis
- Approve or reject loan requests from any device
- Archive applications and any supporting documents into the repository, after indexing and filing

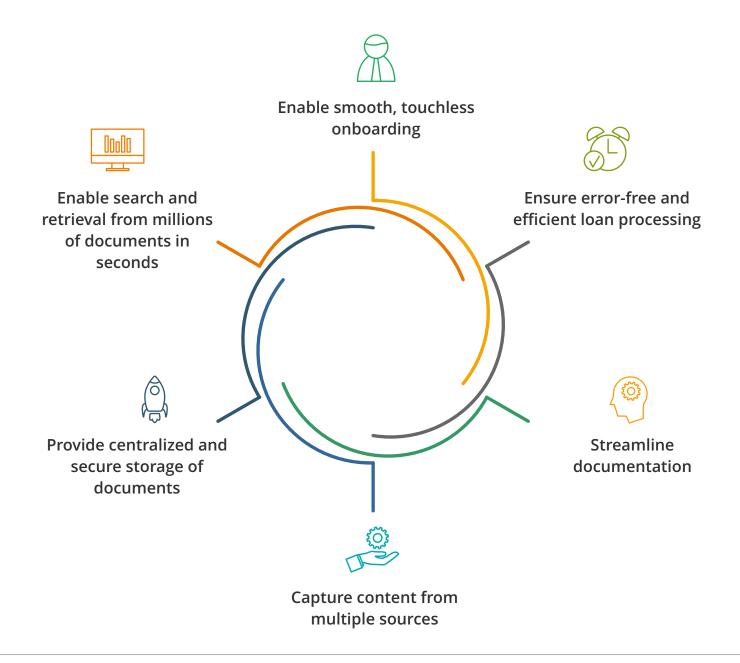


### **Banking Processes Supported by ActiveScript**

Account Opening	Employee Onboarding
Consumer Loan Application	Invoice Processing
Mortgage Loan Application	Vendor Onboarding
Credit Card Application	Invoice Dispute
Commercial Loan Process	Sales Order Creation
Commercial Loan Disbursement Process	Travel Expensing
Retail Loan Process - Credit Cards	Vendor Approval
Retail Loan Process - Auto Loan	Quotation Approval
Retail Loan Process - Consumer Durables	Legal Contract Approval
Retail Loan Process - Housing Loan	Compliance Checklist Creation
Retail Loan Process - Personal Loan	Compliance Auditing
Deactivate Internet Banking	File Movement
Activate Internet Banking	Memo Management



## Why Newgen OmniDocs ActiveScript for Financial Institutions



#### **About Newgen**

Newgen is a leading provider of low code digital automation platform. Globally, successful financial institutions, insurance, government, and shared services organizations rely on Newgen's industry-recognized products and applications-to manage their processes (BPM), content (ECM), and communications (CCM)-for connected operations. From customer onboarding to service requests, from loans and deposits to underwriting, and many more, Newgen's industry applications transform business-critical operations with agility. Newgen's cloud-based platform enables digital transformation initiatives for superior customer experience, optimized costs, and improved efficiencies. For more details, visit www.newgensoft.com

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