Newgen OmniDocs

ActiveScript for Insurance Organizations

The pandemic has made it urgent for enterprises to automate their manual and document-centric processes. Like every other business, insurance organizations must also accelerate their digital initiatives to stay agile and future-ready.

Newgen OmniDocs ActiveScript, a cloud-based SaaS solution, helps insurance organizations, like yours, to automate various document-centric processes. It allows you to create a digital workplace with anytime, anywhere access to relevant documents.

Newgen OmniDocs ActiveScript

Key Features

- 20+ pre-configured and pre-built insurance processes that can be deployed within 2-3 weeks

- Bulk scanning and indexing with Newgen OmniScan

- Mobile app for business users to view, verify, and approve documents, anywhere, anytime

- Mail add-ins to initiate a policy issuance or claims process

- directly from Microsoft Outlook into ActiveScript

- Configurable ActiveScript web portal that allows customers to submit applications online, upload documents as applicable, and track their application status

- Supported by the Microsoft Azure Cloud platform, which is trusted by more than 95% of Fortune 500 companies[1]

Furthermore, Newgen OmniDocs ActiveScript can help you kickstart your digital journey by automating a single process and providing the option to keep adding more processes without incurring any additional costs.

[1]https://azure.microsoft.com/en-in/overview/what-is-azure/

Customer Use Cases

Life Insurance Policy Issuance

- Enable the intake of new policy requests through multiple channels, including mobile, e-mail, web portal, and more

- Initiate policy document requests directly from each business user's inbox using a mail add-in

- Approve requests on all the levels in the hierarchy. Users can view, verify, hold, reject, or accept each request as required

- Reject or approve policy requests on a mobile device

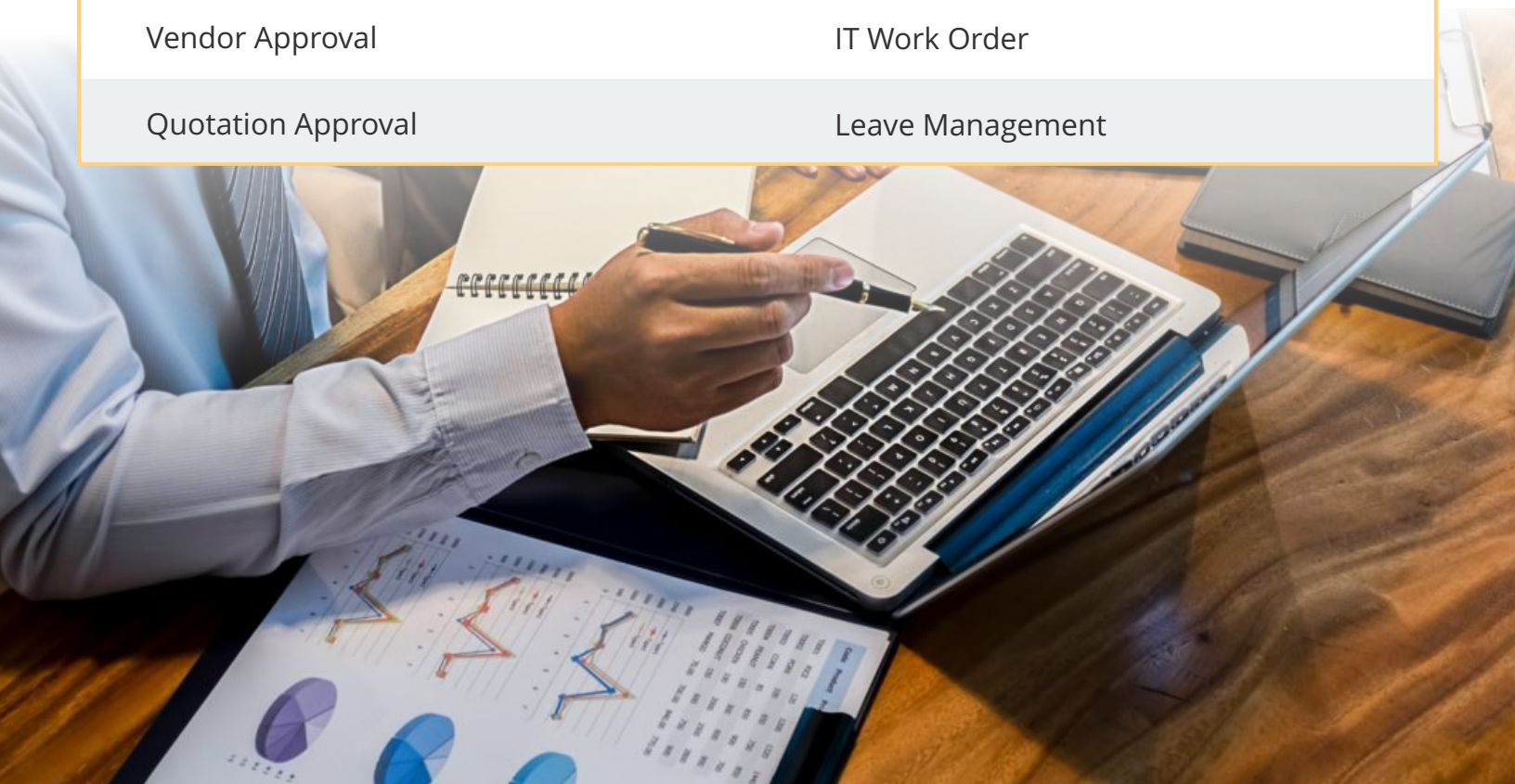- Archive all customer documents in a centralized repository

Motor Claim, Life Insurance Claim, Mediclaim

- Receive customers' claim requests through the ActiveScript portal or via e-mail

- Process the request and the required documents efficiently through the portal

- Verify and approve claims by enabling effective collaboration between your employees

- Notify customers of any required actions in case of an objection or exception

- Track customers to complete the claim documentation process through the portal

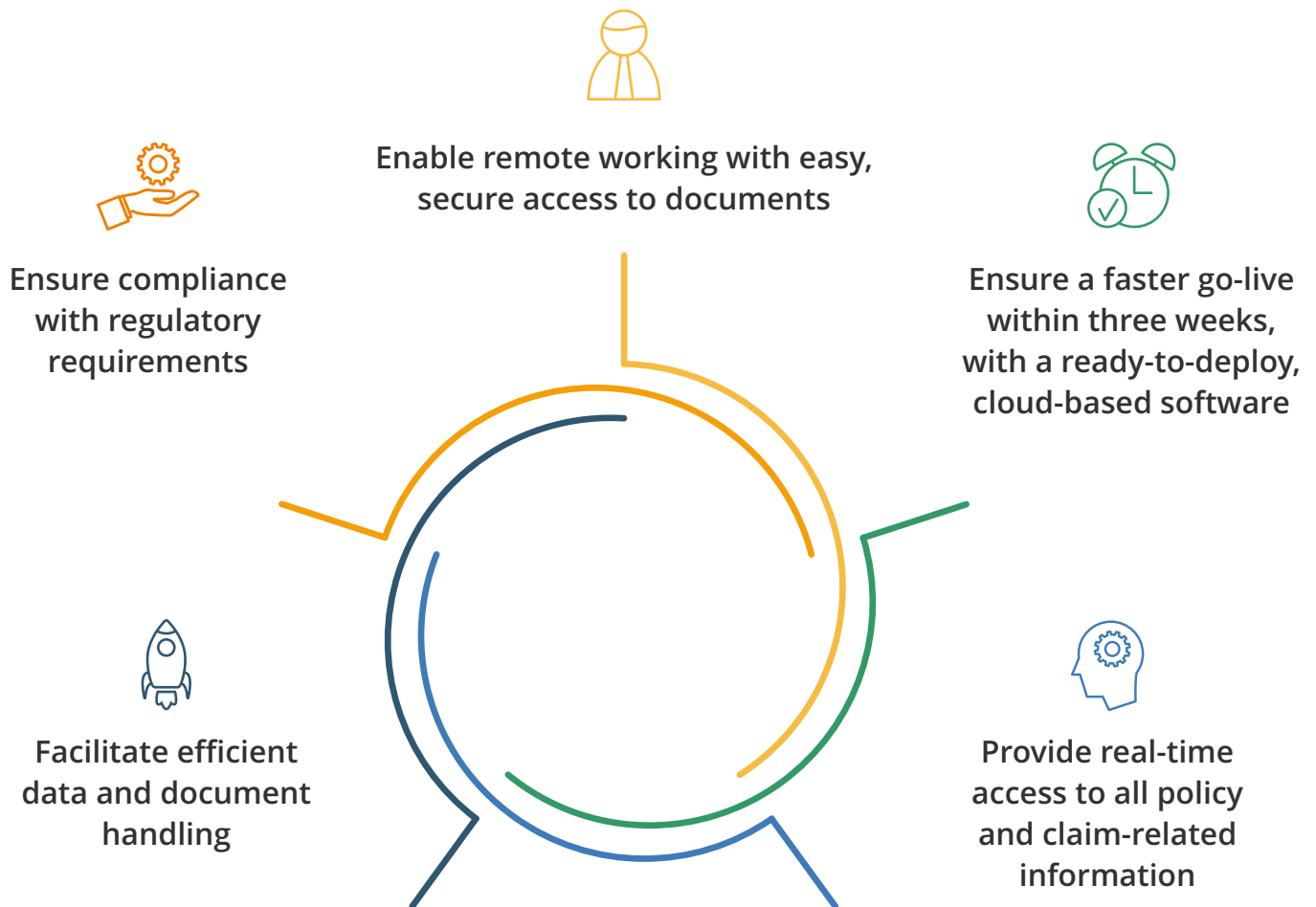- Access claim requests anytime, anywhere using the mobile app

Insurance Processes Supported by ActiveScript

Life Insurance Policy Issuance	Legal Contracts Approval
Motor Claims Application	Compliance Checklist Creation
Life Insurance Claims Process	Compliance Auditing
Mediclaim	File Movement
Policy Servicing	Memo Management
Employee Onboarding	Expense Reimbursement
Invoice Processing	Guest Room Booking
Vendor Onboarding	HR Policy Rollout
Invoice Dispute	Shift Transport
Sales Order Creation	TA Reimbursement
Travel Expensing	Event Organization
Vendor Approval	IT Work Order
Quotation Approval	Leave Management

Why Choose Newgen OmniDocs ActiveScript for Insurance Organizations

Enable remote working with easy, secure access to documents

Ensure compliance with regulatory requirements

Ensure a faster go-live within three weeks, with a ready-to-deploy, cloud-based software

Facilitate efficient data and document handling

Provide real-time access to all policy and claim-related information

About Newgen

Newgen is a leading provider of low code digital automation platform. Globally, successful financial institutions, insurance, government, and shared services organizations rely on Newgen's industry-recognized products and applications-to manage their processes (BPM), content (ECM), and communications (CCM)-for connected operations. From customer onboarding to service requests, from loans and deposits to underwriting, and many more, Newgen's industry applications transform business-critical operations with agility. Newgen's cloud-based platform enables digital transformation initiatives for superior customer experience, optimized costs, and improved efficiencies. For more details, visit **www.newgensoft.com**

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