NEWGEN

Newgen's

SBA PPP Loan Forgiveness Software

Overview

The Paycheck Protection Program (PPP), intended to provide economic relief to small businesses across the United States that have been adversely impacted by COVID-19, has authorized forgivable loans to small businesses. Financial institutions have processed the influx of loan applications from their customers. Now, they must be prepared to address the challenges related to loan forgiveness and process loan forgiveness requests promptly and diligently.

The Newgen SBA PPP Loan Forgiveness Software will enable financial institutions, like yours, to automate the end-to-end loan forgiveness process – from digital application, necessary document collection, backoffice verification, and update to SBA (1502).

Key Challenges

Financial Institutions

- Assisting borrowers in computing, submitting the Loan Forgiveness Application Form 3508 and PPP Schedule A
- Tracking allowable expenses (payroll & non-Payroll)
- Loan forgiveness audits for loans above $2M, advance purchase loans, etc.
- Tracking status of initiated loan forgiveness applications as well as the ones which have still not been initiated but are eligible for loan forgiveness
- Exception handling, duplicate applications, and missing data/documents as part of the forgiveness application
- Handling large volume of applications, customer requests, concerns, queries, etc.
- Servicing the non-forgivable portion of loans

Small Business Customers

- Lack of clarity on applying and submitting Loan Forgiveness Application Form 3508 and PPP Schedule A
- Calculation of FTEs based on the reference period and final reduction in salary after Safe Harbor check
- Collaboration with multiple stakeholders
- Lack of understanding around document submission
- Low visibility into the process
- Multiple queries and concerns

SBA - Small Business Administration

Newgen SBA PPP Loan Forgiveness Software

Newgen's cloud-based loan forgiveness software can be quickly deployed and configured for every financial institution - whether you processed your SBA PPP loan applications manually or digitally, with or without Newgen's software.

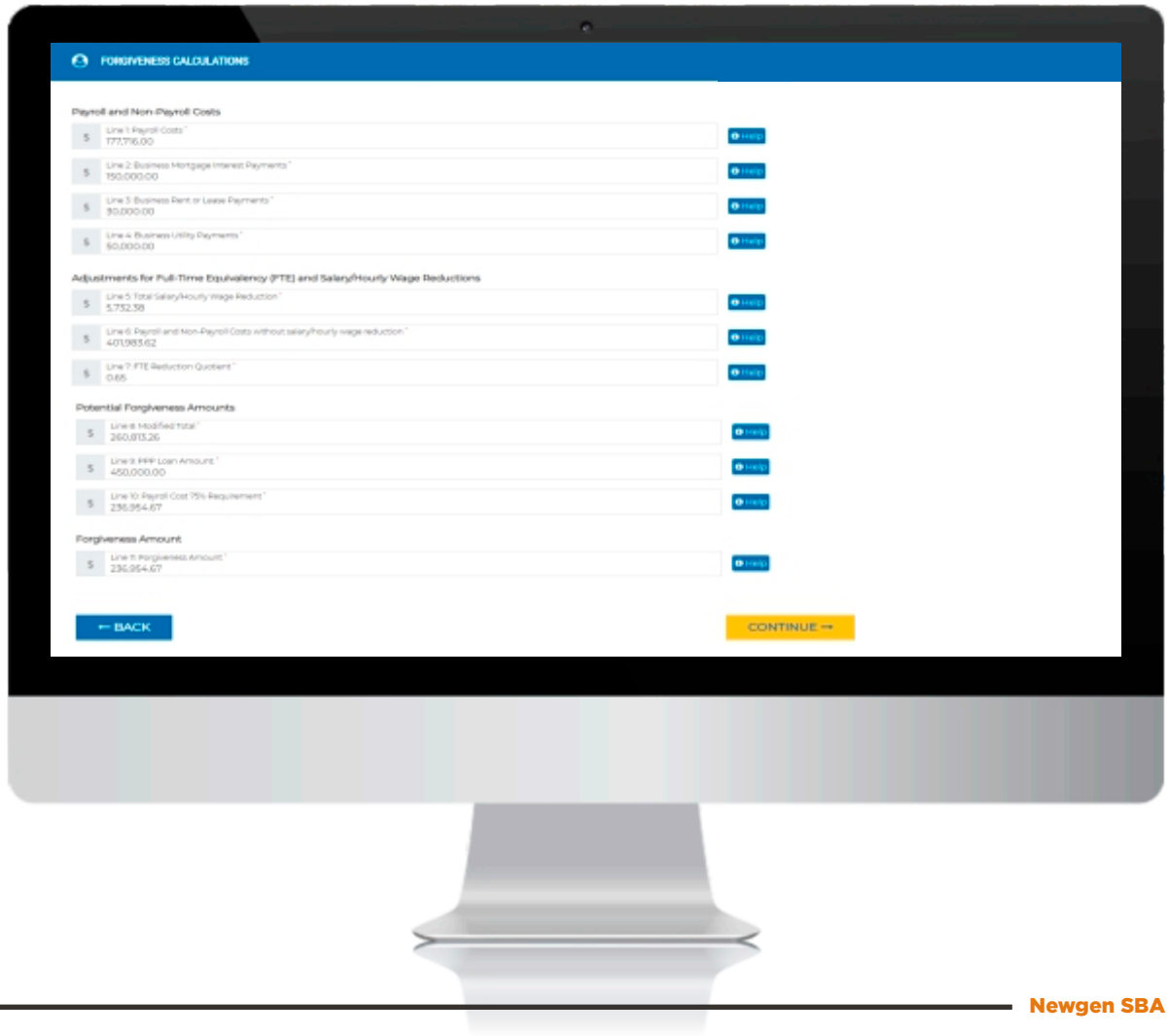
Core Functionalities of the Software

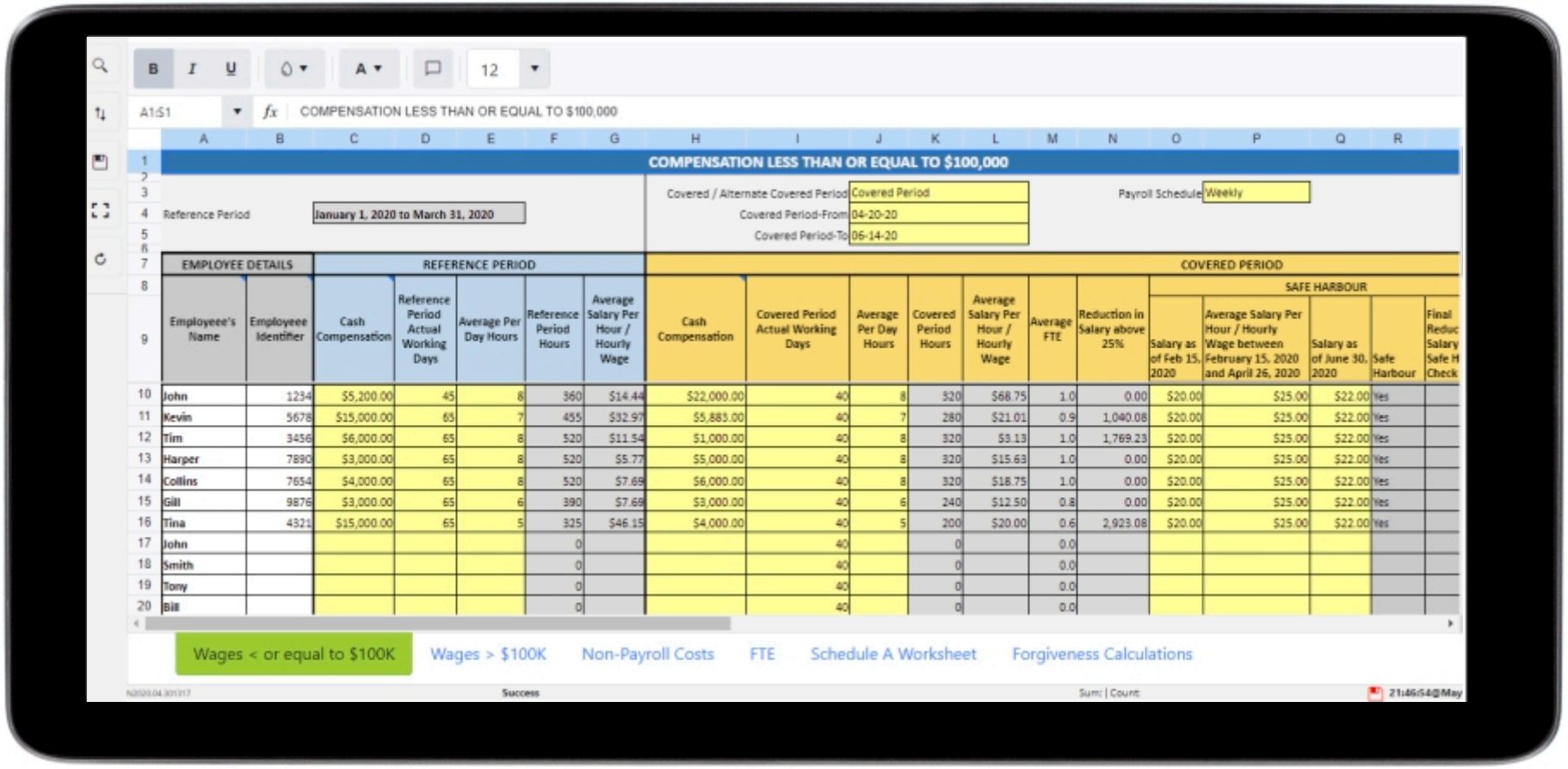
- End-to-end automation---omni-channel application to document collection, back office verification, and update to SBA
- Borrower self-service portal for submission, document upload, and real-time status tracking
- Alignment to SBA form 3508 and automated validations for loan forgiveness requests
- Built-in forgiveness calculations based on payroll and other eligible expenses
- Support for document upload and e-sign
- Queue-based workflow for specialized handling of different type of forgiveness requests (above $2M, advance purchase etc.)
- Exception handling and communication with borrowers
- Approval processing with audit trails
- Automated generation and submission of 1502 reports
- Real-time reporting on requests, exceptions, and approvals
- Application tracking by loan type, status, stage, and time taken
- Back-office review of pre-filled loan forgiveness requests
- Maker-checker capability for getting approval
- Business activity monitoring to handle all reporting requirements
- Configurations per SBA rules and guidelines

Quick and Easy Loan Forgiveness Amount Calculation with Newgen

- Calculate full or partial loan forgiveness amount per SBA guidelines
- Validate payroll and non-payroll expenses
- Retain adjustments for jobs and wages
- Make adjustments for EIDL loan

Guided Newgen Loan Forgiveness Amount Calculator





COMPENSATION LESS THAN OR EQUAL TO $100,000

Reference Period: January 1, 2020 to March 31, 2020

Covered / Alternate Covered Period: Covered Period
Covered Period-From: 04-20-20
Covered Period-To: 06-14-20
Payroll Schedule: Weekly

	EMPLOYEE DETAILS		REFERENCE PERIOD					COVERED PERIOD											
														SAFE HARBOUR					
	Employeee's Name	Employeee Identifier	Cash Compensation	Reference Period Actual Working Days	Average Per Day Hours	Reference Period Hours	Average Salary Per Hour / Hourly Wage	Cash Compensation	Covered Period Actual Working Days	Average Per Day Hours	Covered Period Hours	Average Salary Per Hour / Hourly Wage	Average FTE	Reduction in Salary above 25%	Salary as of Feb 15, 2020	Average Salary Per Hour / Hourly Wage between February 15, 2020 and April 26, 2020	Salary as of June 30, 2020	Safe Harbour	Final Reduc Salary Safe H Check
10	John	1234	$5,200.00	45	8	360	$14.44	$22,000.00	40	8	320	$68.75	1.0	0.00	$20.00	$25.00	$22.00	Yes	
11	Kevin	5678	$15,000.00	65	7	455	$32.97	$5,883.00	40	7	280	$21.01	0.9	1,040.08	$20.00	$25.00	$22.00	Yes	
12	Tim	3456	$6,000.00	65	8	520	$11.54	$1,000.00	40	8	320	$3.13	1.0	1,769.23	$20.00	$25.00	$22.00	Yes	
13	Harper	7890	$3,000.00	65	8	520	$5.77	$5,000.00	40	8	320	$15.63	1.0	0.00	$20.00	$25.00	$22.00	Yes	
14	Collins	7654	$4,000.00	65	8	520	$7.69	$6,000.00	40	8	320	$18.75	1.0	0.00	$20.00	$25.00	$22.00	Yes	
15	Gill	9876	$3,000.00	65	6	390	$7.69	$3,000.00	40	6	240	$12.50	0.8	0.00	$20.00	$25.00	$22.00	Yes	
16	Tina	4321	$15,000.00	65	5	325	$46.15	$4,000.00	40	5	200	$20.00	0.6	2,923.08	$20.00	$25.00	$22.00	Yes	
17	John					0			40		0		0.0						
18	Smith					0			40		0		0.0						
19	Tony					0			40		0		0.0						
20	Bill					0			40		0		0.0						

Wages < or equal to $100K | Wages > $100K | Non-Payroll Costs | FTE | Schedule A Worksheet | Forgiveness Calculations

Why Newgen Cloud-Based PPP Loan Forgiveness Software?

- Quick deployment
- Instant auto-calculation of loan forgiveness amount
- Compliant per SBA PPP guidelines
- Easy and fast processing of requests
- Intuitive dashboard and reporting
- Comprehensive auditing
- Exception handling
- High process accuracy

Loan Forgiveness Request Summary
700
600
500
400
300
200
100
0
Above 25 mn
Advance purchase
Exceptions
Low value
Initiated
Approved
Applications in Progress
Initiation
Review
Exception Handling
Closure
Daily Loan Forgiveness Reports
50
40
30
20
10
0
Initiated
Accepted
Declined
4/10
4/11
4/12
4/13
4/14
4/15

Transforming Customers' Experiences

Initially, we were looking for a technology partner to help us with the PPP loan forgiveness requests. However, our interactions with our industry peers made us aware of the potential challenges related to the manual submission of applications. We are glad that we chose Newgen for its API-based E-Tran integration capability that helped us in reducing application submission time to under a minute. Newgen's product helped us in processing all the applications in our pipeline, thereby ensuring funding for all our customers, and allowing us the opportunity to serve new customers.

Mitch Cook, Senior Regional President
MidWestOne Bank

We are glad that we chose Newgen as our technology partner for SBA PPP loan processing. Their software helped in enhancing our efficiency and allowed us to wrap up funding for small businesses, who were relying on us to get their money quickly. We now look forward to working with Newgen on the next piece of the puzzle, which is loan forgiveness.

Matt Layer, Chief Lending Officer
LCNB National Bank

About Newgen

Newgen Software is a vendor/provider of business process management (BPM), enterprise content management (ECM), customer communication management (CCM), document management system (DMS), workflow and process automation software. The company has a global footprint in over 66 countries with large, mission-critical solutions that have been deployed in banks, insurance firms, BPO's, healthcare organizations, government and telecom companies.

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