Streamline the End-to-end Agentic Insurance Journey with NewgenONE

Deliver Intelligence, Precision, and Personalization Across the Insurance Lifecycle

From underwriting to claim adjudication to retention, NewgenONE empowers insurers with four specialized AI agents. Underwriting Assistant, Early Claim Probability, Claim Adjudicator and Policy Retention Engine work together to automate key actions, anticipate risks, accelerate resolutions and personalize customer engagement across the insurance lifecycle.

Boost Operational Intelligence Across Every Insurance Function

For Underwriters
- Prioritizes high risk and high value submissions
- Summarizes documents and extracts underwriting data

For Claims Managers
- Provides real time insights for triage and fraud reduction
- Evaluates policies before FNOL for proactive engagement

For Claim Adjudicators
- Extracts key facts and legal insights from documents
- Offers contextual summarization and smart search

For Policy Management Teams
- Generates compliant documents using templates and brand assets
- Enables upsell, cross-sell, and retention for at-risk policyholders

NewgenONE AI Agents
Purpose-built for Insurance

Underwriting Assistant

Precision Underwriting. Real-time Decisions.

▸ Triages submissions, scores risk, and analyzes documents

▸ Improves underwriting accuracy and reduces time to bind

Early Claim Probability Agent

Detect Faster. Intervene Smarter.

▸ Predicts claim likelihood at underwriting using risk indicators

▸ Flags high-risk cases early for accurate decisioning

Claim Adjudication Agent

Simplify complexity. Speed up resolution.

▸ Extracts key insights from claim documents

▸ Delivers faster, more consistent decisions with clarity

Policy Retention Engine

Know Who's at Risk. Act Before They Leave.

▸ Engage at-risk policyholders through personalized and data backed outreach

▸ Recommend timely retention strategies to keep valuable customers loyal

Newgen - A 'Leader' in The Forrester Wave™: Content Platforms, Q1 2025