

Order-to-cash

Automate sales order processing from getting an order to fulfilling it and receiving the payments. Enhance cashflow predictability and improve operational efficiency with built-in accounts receivables (AR) management system.

- Maintenance of documents in a defined structure
- Alerts and notifications of receivables
- Continuous cash flow tracking

Applications

- Sales order processing
- Collections management and dunning
- Debit/credit advice
- Customer onboarding

Record-to-report

Streamline existing transactional data to gain visibility and insights into the organization's financial performance. Get alerts and reminders along with multi-level approval and audit mechanisms.

- Transaction and report scheduling
- Auto validation of standard chart of accounts
- Journal entry upload

Applications

- Journal voucher processing
- Close governance
- Calendarization



Fixed Asset

Manage customers' fixed assets with end-to-end visibility into the management process, from commission until disposition. Generate reports on asset status, related to depreciation, and notify users of status updates with rule-based alerts.

- Digitized asset management
- Fixed asset transfer and disposal
- Asset acquisition and valuation

Applications

- Asset master
- Inter-company transfer
- Intra-company asset transfer
- Fixed asset disposal
- Sale or scrap

Master Data Management

Ensure data and information consistency across all channels, applications, and third-party systems by curating and managing master data. Gain complete visibility into master data status and management processes.

- End-to-end process visibility
- Multi-level approvals of master data requests
- Data checks and consistency

Applications

- Vendor master
- Customer master
- Cost center master
- Internal Order
- Profit center
- General ledger code

Human Resources (HR) Operations

Newgen's HR solutions manage the complete employee lifecycle from employee onboarding to cessation through workflow automation and enterprise mobility.

Employee Onboarding

Streamline the onboarding process by automating time-consuming and repetitive tasks while freeing up business users and new employees from the drudgery of paper-based processes. Perform reference and background checks for validations and certifications.

- Application sourcing across channels
- Pre-defined templates for sending status updates to candidates
- Personalized view to track hiring and attrition rates

Employee Management

Manage employee-related processes and gain visibility into the human resource (HR) system, from payroll and performance management to requests and complaints management. Gain omnichannel access to HR support.

- Flexible employee reallocation and relocation processes
- Task allocation based on role and designation
- Monitoring of resources' skill sets with regular report generation

Employee Offboarding

Keep a track of critical steps involved in the off-boarding process and make the exit process simple, clear, and hassle-free. Get insights into employees' attrition rates, resignation patterns, and improve the overall employee experience.

- Final settlement statement post successful completion of exit formalities without any disputes or discrepancies
- Tracking documents from multiple departments, including asset return from IT and no dues from operations
- Reversal of employee exit formalities upon successful negotiation



Why Newgen's Applications for SSCs?

- First-time right transaction processing
- Improved back-office operations
- Increased process visibility
- Enhanced customer experience
- Better compliance
- Reduced process cycle time
- High workforce productivity

Benefits Accrued by Our Valued Customers

Implementation of Newgen Accounts Payables Solution at a Pharmaceutical Company

- ROI potential over three years evaluated at **135%**
- Cost reduction in processing of invoices by **21%**
- Cost savings of **\$1 million** over a span of **6 years**

Food & Agro Trading Company Automated Finance & Accounting Processes

- Turnaround time for transactions reduced to less than **24 hours**
- Employee productivity increased by **91%**
- Average first pass rate maintained above **60%**