

Citizens expectations from a digital government are real-time status updates, anytime-anywhere information access, online and around-the-clock services. And, to offer citizen-centric governance, governments across the globe are adopting an e-governance framework at state and national level.

To be truly digital, it demands the office of states to transform digitally and enable:

- Increased transparency and monitoring
- Digitally empowered officials
- **Engaged** citizens through multiple channels
- Efficient citizen-service delivery model

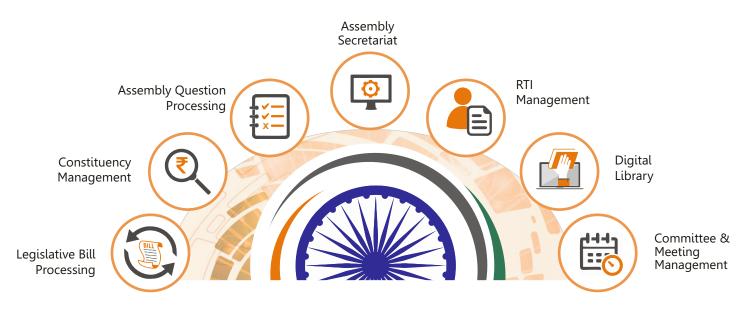
State assemblies are putting in humongous amount of efforts to offer effective and digital governance to citizens. The current manual and document-intensive processes pose challenges like lack of collaboration, low visibility and limited citizen participation. To offer 'citizen-centric' governance, assemblies need to streamline their processes from introducing bills, voting, presenting reports to managing question/answer sessions.

Challenges

- **Collaboration** Lack of internal collaboration delays discussion on policies, bills, agendas etc. Absence of collaborative tools limit citizens participation in state assemblies
- Visibility Lack of transparency across bill's lifecycle, schemes, other resources etc.
- **Document-Intensive** Managing physical registers and taking approvals on notes leads to delayed processing
- **Standardization** Lack of standardization in working methodology leads to redundancy and inefficiencies in daily activities of a secretariat office
- **Tracking Meetings** Inability to track multiple meetings and minutes of meetings leads to member's absence, resulting in further delays

Newgen e-VidhanSabha solution

Newgen provides a unified solution for digital transformation of Legislative assemblies. Newgen e-Vidhan Sabha solution automates day-to-day functioning of legislative assemblies and helps them realize paperless administration, leveraging Newgen's Intelligent Business Process Management and Enterprise Content Management system at the core.



Newgen e-VidhanSabha Solution Components

The Solution Facilitates

- Legislative Bill Processing | Streamline and automate end-to-end lifecycle of a bill from its introduction, reading, committee reports, amendments, online voting to Governor's approval
- **Constituency Management** | Monitor constituency funds, track expenses, communicate with other members and beneficiaries, and maintain records
- **Assembly Question Processing** | Real-time and online status updates of all assembly queries directed to the concerned departments. This results in timely processing of queries and secured archival of answers for future reference
- **Assembly Secretariat** | This module optimizes correspondence management across the State assembly. It allows for electronic management and tracking of correspondences with features like diary entry, indexing, noting, cross referencing, search/retrieval etc.
- **RTI Management** | Ensure timely responses to citizens' requests and adhere to Right to Information (RTI) regulations
- **Digital Library** | Empower Assembly Members to access information anytime-anywhere. The library hosts multiple content types from bills introduced to budgets press releases and assembly session videos. Features like extensive search capabilities, version management, check-in/check-out and user management foster a collaborative-learning environment
- Committee and Meeting Management | Constitute, manage and renew core, ad-hoc or standing committees of VidhanSabha. Schedule meetings, draft minutes of meeting, allocate responsibilities and provide online status updates for meetings held



Newgen Solution Benefits

Newgen e-vidhansabha solution supports all day-to-day activities of the Vidhan Sabha from providing timely information, fund monitoring, tracking bills to member management. Other benefits offered:

- Paperless Office Automated workflows and use of mobile and tablets help assemblies achieve paperless administration
- Enhanced Collaboration Electronic voting and real-time updates on legislative bills, constituency funds, minutes of meetings etc. fosters increased collaboration
- Extended Reach Reach citizens through multiple channels such as public portals, mobile applications and others
- Easy Information Access Online-centralized library empowers Assembly Members to access information anytime-anywhere
- Engaged Citizens Integrate with various social media channels and contextually engage citizens, receive their feedback and handle queries
- · Increased Visibility Extensive reports for multiple processes ensure complete visibility and better accountability

About Newgen

Newgen is the leading provider of a unified digital transformation platform with native process automation, content services, and communication management capabilities. Globally, successful enterprises rely on Newgen's industry-recognized low code application platform to develop and deploy complex, content-driven, and customer-engaging business applications on the cloud. From onboarding to service requests, lending to underwriting, and for many more use cases across industries. Newgen unlocks simple with speed and agility.

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