



Leveraging TCS BaNCS with Newgen's Surround Capabilities

Modernize your core banking without impacting your
day-to-day operations

Strategic Priorities of Banks



Newgen's surround capabilities enable you to achieve strategic IT initiatives without impacting your core system

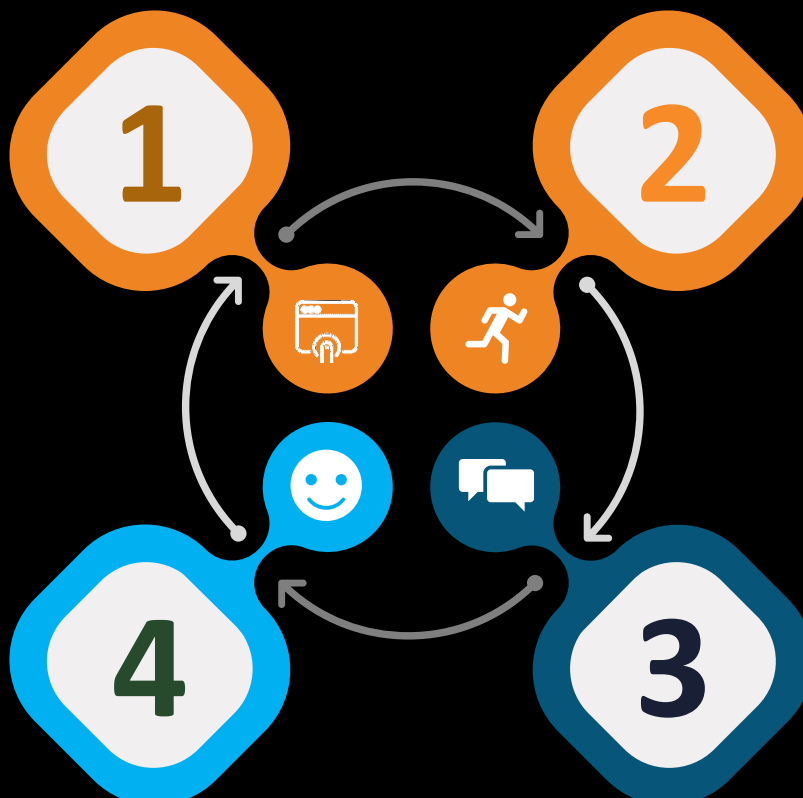
Newgen's Surround Capabilities – Key Benefits

Empowering Users in Familiar Environments

Enable employees to do more within BaNCS, without switching interfaces to different applications

Enhancing Customer Experience

Improve customer interactions and experience through the right context at the right time



Bringing Agility in Process Transformation

Automate complex workflows and leverage predefined business rules to meet changing industry demands

Sharing Targeted Communications

Reach customers with contextual communications on their preferred channels

TCS BaNCS Surround Strategy – Content and Communication

Content Services

- Native content capture
- Contextualized content extensions (Web APIs)
- Deep content processing (Workbench)
- Content lifecycle operations



Communication

- In-place communication triggers
- Send-and-store use cases
- On-demand APIs
- Personalized report outputs (WM)

TCS BaNCS Surround Strategy – NewgenONE Platform

Banking

- Account opening
- Retail lending
- Mortgage lending
- Business lending
- Service request management



Insurance

- Policy issuance
- Claims processing
- Agent onboarding
- Service request management



About Newgen

Newgen is the leading provider of a unified digital transformation platform with native process automation, content services, and communication management capabilities. Globally, successful enterprises rely on Newgen's industry-recognized low code application platform to develop and deploy complex, content-driven, and customer-engaging business applications on the cloud. From onboarding to service requests, lending to underwriting, and for many more use cases across industries. Newgen unlocks simple with speed and agility. For more details, visit www.newgensoft.com

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