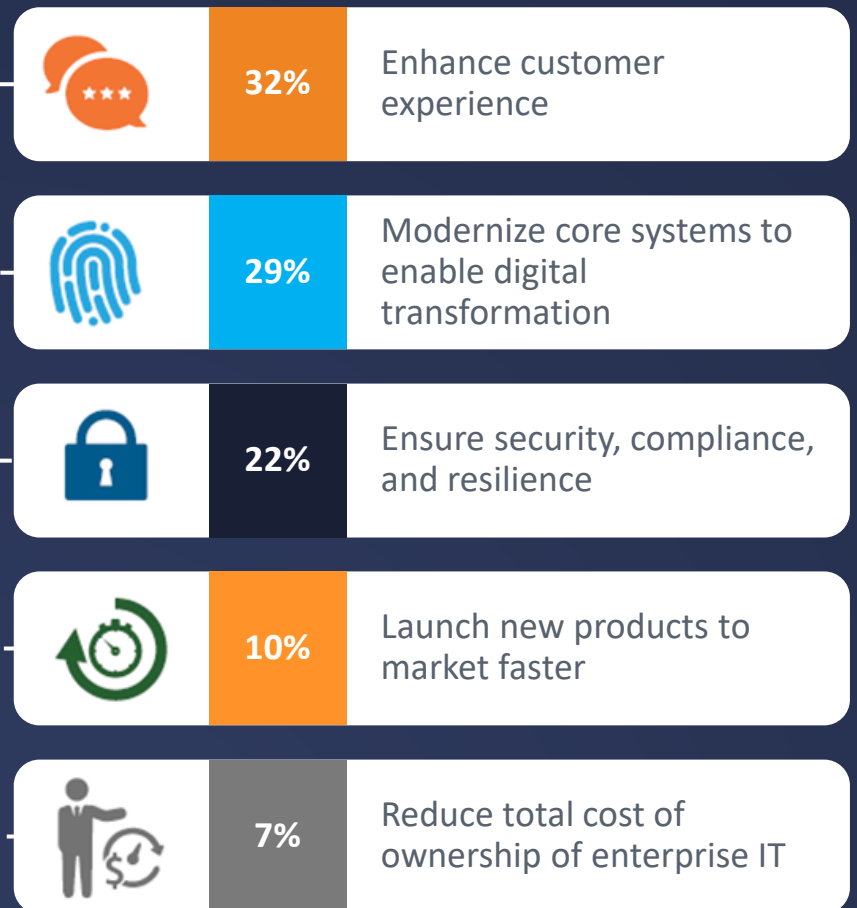


Leveraging Temenos with Newgen's Surround Capabilities

Modernize your banking operations without
making changes to your core

Strategic Priorities of Banks



Newgen's surround capabilities enable you to achieve strategic IT initiatives without impacting your core system

Newgen's Surround Capabilities – Key Benefits

Empowering Users in Familiar Environments

Enable employees to do more within Temenos, without switching interfaces to different applications

Bringing Agility in Process Transformation

Automate complex workflows and leverage predefined business rules to meet changing industry demands

Enhancing Customer Experience

Improve customer interactions and experience through right context at the right time

Rolling Out Targeted Client Communication

Reach customers with contextual communications on their preferred channels



TEMENOS Surround Strategy – Content and Communication

Content Services

- Native content capture
- Contextualized content extensions (Web APIs)
- Deep content processing (Workbench)
- Content lifecycle operations



- In-place communication triggers
- Send-and-store use cases
- On-demand APIs
- Personalized report outputs (WM)

Communication

TEMENOS Surround Strategy – NewgenONE Platform

Banking

- Account opening
- Retail lending
- Mortgage lending
- Business lending
- Service request management



- Policy issuance
- Claims processing
- Agent onboarding
- Service request management

Insurance

