Make the Most of Duck Creek with Newgen's OmniDocs

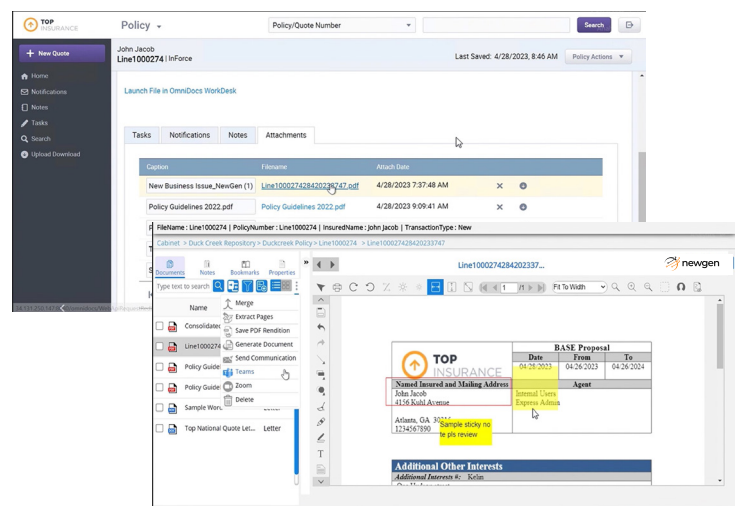## What Slows Down the Insurers in their Day-to-day Operations?

Insurers rely on content-heavy processes to generate quotations, create policies, process claims, file regulatory reports, and ensure compliance while mitigating risk. The content includes policy documents, agreements, damage videos, survey reports, invoices, and request forms such as new applications, claims, etc. These documents are often in the form of images, audio, video files, and more. Furthermore, there is a huge dependence on external organizations and third parties, which requires insurers to collaborate, resulting in many versions of large content files in folders, email boxes, printouts, laptops, and shared drives.

Unlock the power of integrated content management with Newgen's OmniDocs within Duck Creek's business application. This integration empowers you to efficiently manage and access critical documents, streamlining various processes, from policy creation to claims handling.

Integrated Content Management within the Duck Creek's Business Application

Benefits from seamless integration with the core business application, includes:

- **Organized folder structure**
  - Efficient content search
  - Flexible document viewing
  - Document comparison functionality
  - Document merging and splitting tools
  - Support for various functions, including policy administration, legal processing, contract management, claims, etc.

- **Tag-based content filters**

- **Multi-document view**

- **Redaction tools**

- **Smart communications integration**

- **Code-free application enhancement**

- **Deep content processing for business applications**

OmniDocs WorkDesk

The End-to-end Solution for Insurers

Newgen's OmniDocs WorkDesk enables comprehensive content management, including creation, processing, maintenance, and long-term archival. It is a configurable framework built on Newgen's OmniDocs - a modern, scalable content services platform that provides insurers with business use case-aligned desktops such as Claims WorkDesk, Policy WorkDesk, and more. It helps insurance companies create policies, process claims, streamline commercial insurance, and even manage human resources or marketing operations. It allows your business users to access and manage the relevant content from a single place.

Business Benefits

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Faster turnaround time with easy and secure access to information

Enhanced user productivity and better decision making

Increased collaboration among key stakeholders

Easy document generation throughout customer lifecycle

Better compliance with regulatory requirements

Explore OmniDocs WorkDesk ECM on Duck Creek Content Exchange

About Duck Creek Technologies:

Duck Creek Technologies is a leading provider of core system solutions to the P&C and general insurance industry. By accessing Duck Creek OnDemand, the company's enterprise software as a service solution, insurance carriers are able to navigate uncertainty and capture market opportunities faster than their competitors. Duck Creek's functionally-rich solutions are available on a standalone basis or as a full suite, and all are available via Duck Creek OnDemand.

For more information, visit www.duckcreek.com.
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About Newgen

Newgen is the leading provider of a unified digital transformation platform with native process automation, content services, communication management, and AI/ML capabilities. Globally, successful enterprises rely on Newgen's industry-recognized low code application platform to develop and deploy complex, content-driven, and customer-engaging business applications on the cloud. From onboarding to service requests, lending to underwriting, and for many more use cases across industries, Newgen unlocks simple with speed and agility.

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