

NewgenONE Provider Network & Relationship Management Solution

Accelerate deployment and strengthen provider relationship while leveraging AI-first Provider Network & Relationship Management solution. The low-code, modular, and multi-line-of-business-ready solution helps rapidly configure workflows, rules, and integrations without deep coding. Manage the full spectrum of network development and provider relations, from onboarding to credentialing and contracting to network performance in one connected solution. Support multiple lines of business, including Medicaid, Medicare, ACA, and Commercial plans with ease.

The platform has been built to deliver top-tier performance, meet strict compliance standards, and keep your providers satisfied, all on a single, scalable system.

Core Capabilities



AI-enabled Onboarding and Compliance

- Automated credentialing with enhanced verification
- Provider VBC scorecards and performance analytics



Panel and Roster Management

- Automated adequacy checks on every update
- Real-time visibility into panel impacts



Analytics and Dashboards

- Live insights on adequacy, performance, and referrals
- Actionable intelligence from complex data



Search and Discovery

- Geo-access, panel, and availability filters
- Precision provider-member matching via maps



AI-driven Outreach and Relationship Management

- Multi-channel, personalized engagement campaigns
- Unified interaction logs across teams and lifecycle stages



Provider Network Intelligence

- Real-time adequacy scorecards, heatmaps, and compliance tracking
- Automated alerts when thresholds are at risk



Termination and Replacement

- Automated exits, notifications, and PCP replacements
- Proactive adequacy maintenance via instant recalculations



Robust Integrations

- CAQH, NPPES, OIG
- State Boards, Credentialing, Directories, Address Validation, Contract & Compliance Systems

Why Choose Newgen?

Compared to manual, legacy systems, Newgen delivers **speed, accuracy, and agility**:

- ▶ Unified platform replacing 4–6 tools
- ▶ 25% faster adequacy gap closure with real-time scorecards
- ▶ 50% lower cost for multi-line management
- ▶ 2–4 weeks workflow launches using low-code
- ▶ 70% faster audit-readiness
- ▶ 3–5 STAR/HEDIS point annual improvement
- ▶ 80% outreach automation, 30% higher response rates

Learn More About our Purpose-built Solutions



About Newgen

Newgen is the leading provider of an AI-first unified digital transformation platform with native [process automation](#), [content services](#), [customer engagement](#), and [AI/ML](#) capabilities. Globally, successful enterprises rely on Newgen's industry-recognized low code application platform to develop and deploy complex, content-driven, and customer-engaging business applications on the cloud. From onboarding to service requests, lending to underwriting, and for many more use cases across industries, Newgen unlocks simple with speed and agility.

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