newgen

Apex Indian Government Body **Streamlines Content Lifecycle and Automates Key Processes** with Newgen

Overview

The client is an Indian government supervisory body responsible for ensuring a lawful, impartial, and productive environment for the Indian corporate sector.

The public body deals with huge volumes of data and wanted to streamline their content lifecycle and key processes.

Key Requirements of The Client

- Facilitate seamless data dissemination
- Enhance user experience
- Ensure scalable and modular architecture
- Adopt emerging technologies
- Migrate to a new-age content repository

Implementation Highlights

- **Low code process automation platform for automating processes, like:**
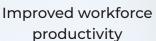 - Contract and asset management
  - E-book and e-consultation

- **Contextual content services for:**
  - Capturing, managing, and archiving documents across offices with an enterprise-wide repository
  - Sharing data through integration with 20 government applications, including third-party applications such as Oracle Siebel

- **Content migration by:**
  - Replacing OpenText content server 10.5 and archive server with Newgen OmniDocs
  - Leveraging a repository with volume of nearly 190 TB with 5 TB for metadata
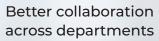
Benefits Achieved

Improved workforce productivity

Better collaboration across departments

Effective planning, coordination, and execution of day-to-day activities

Anytime, anywhere document access via the online portal

Reduced process cycle duration