



A Maharatna PSU Company Automates Over 50 Processes with Newgen

Overview

The India-based oil and gas giant is one of the largest commercial oil companies that plays a significant role in the socio-economic development of the country. The customer was looking for a solution to track, monitor, and manage documents and data coming in from various sources. They wanted a solution that could easily integrate with their existing system and help in reducing cycle time.

Improved Productivity with NewgenONE

The customer chose NewgenONE Digital Transformation Platform to streamline the flow of information across the organization and ensure better tracking and control over documents. The implementation helped them improve process efficiency. With Newgen, they now have a centralized repository for documents, equipped with the capability to edit documents, share them among users, archive them periodically, and retrieve/search for them, depending on the requirement. Over 50 processes were automated, including refinery functions, knowledge management, training and development, LPG, lube, and more.

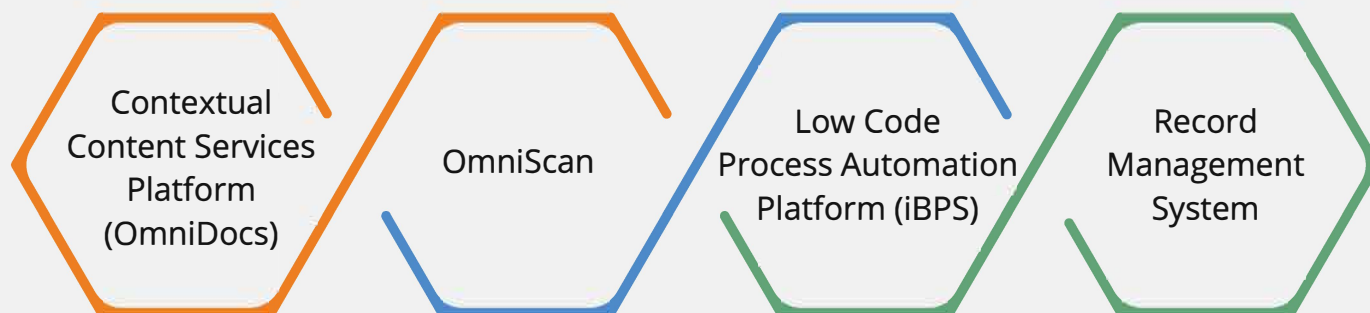
Key Highlights of the Implementation



Key Challenges Faced by the Customer



Solutions Implemented



Benefits Achieved

- » Faster access to documents
- » Improved collaboration among departments
- » Increased process transparency
- » Enhanced employee productivity
- » Reduced manual intervention

About Newgen

Newgen is the leading provider of a unified digital transformation platform with native process automation, content services, and communication management capabilities. Globally, successful enterprises rely on Newgen's industry-recognized low code application platform to develop and deploy complex, content-driven, and customer-engaging business applications on the cloud. From onboarding to service requests, lending to underwriting, and for many more use cases across industries. Newgen unlocks simple with speed and agility.

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