



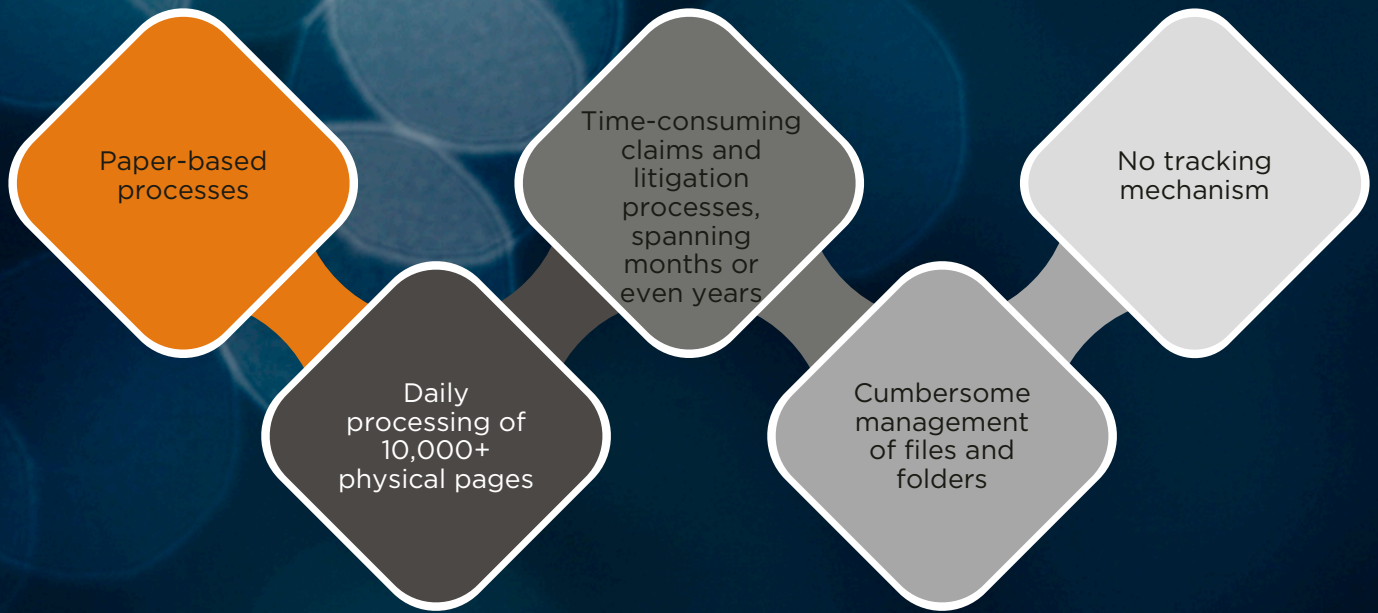
US-based Fortune 500 Insurer Digitally Transforms Claims Department with Newgen's Contextual Content Services (ECM) System in collaboration with Infosys

About the Client

The client is a Fortune 500 insurance company that provides personal, business, and specialty insurance. Also, it is one of the largest writers of commercial property casualty insurance and personal insurance in the United States.



Operational Bottlenecks



How Newgen Helped

The client chose **Newgen's contextual content services (ECM) system** to manage the complete lifecycle of their enterprise content and create a **digitally connected workplace**, all while enabling their employees with contextual information. Additionally, Newgen enabled:



Other Highlights

- Expansion of the solution to other departments related to claims
- Enterprise-wide ECM system replacement
- Integration with core and business systems, thereby facilitating enterprise-wide rollout
- Newgen hosted cloud on Amazon Web Services and Infosys-managed AD/AM

Business Benefits



About Newgen

Newgen is a leading provider of low code digital automation platform. Globally, successful financial institutions, insurance, government, and shared services organizations rely on Newgen's industry-recognized products and applications-to manage their processes (BPM), content (ECM), and communications (CCM)-for connected operations. From customer onboarding to service requests, from loans and deposits to underwriting, and many more, Newgen's industry applications transform business-critical operations with agility. Newgen's cloud-based platform enables digital transformation initiatives for superior customer experience, optimized costs, and improved efficiencies. For more details, visit www.newgensoft.com

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