

Globally-renowned Gaming Company Leverages Existing Newgen Product Suite for Cloud Migration

Upgraded with iBPS and OKTA authentication and uploaded documents on Azure Blob storage

About the Client

Established over three decades ago, the client is a global leader in the digital gaming industry and has over half a billion active users worldwide. With their innovation and robust technology, they have delivered some of the most critically acclaimed, iconic video games. Apart from games, they also develop and provide online services and content for mobiles, PCs, and consoles.

Key Accomplishments

Latest product upgrade and migration to cloud

Latest iBPS 5 and OmniDocs 11 on newly provisioned Azure servers over secure URL



JIT provisioning

New users to be provisioned through OKTA and existing users to be on-boarded to their respective groups/roles in the system



Oracle ERP image URL update

Approximately 2.5 million Web API image URLs updated in the Oracle ERP



Azure BLOB storage

About 3.5 million documents migrated to Azure BLOB storage in a phased manner



Existing Newgen Implementation and Need for the Upgrade

The client in the past had implemented Newgen iBPS low code process automation and Newgen OmniDocs contextual content services platforms for streamlining their accounts payable and accounts receivable processes.

- This version of the product had multiple right and user management logins for various roles and groups. Also, the image URLs were accessible to all. To cater to this challenge, the product platform was upgraded along with HTTPS & SSO implementation (secure URL)
- The migration to the new version consists of the standard product and client-specific customization upgrade. Also, it covers the revamping of the application layer protocol (HTTPS), authentication, accessibility, and rights management to implement security as per the client's requirements
- With the SSO OKTA authentication, the users are allowed to view the respective queues to which they are entitled as it lands them directly on the iBPS user desktop without logging in
- The implementation enabled the client to leverage Azure Blob Storage to store the documents

Key Highlights of the Upgrade Program

- OKTA setup for identity and access management
- Migration from on-premises to cloud infrastructure
- Secured Web API image URL changes for an update in Oracle
- Automatic creation and allocation of work items
- Extension of work item creation through XML document
- Migration of historic work items data to Azure Blob
- Restructuring of WNS utility for work items
- Multilingual compatibility to search vendor names
- Real-time reporting and dashboard

Customer Speak

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Well done! Congratulations to the entire team.

Senior Director, Business Applications

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Congratulations to the whole team for a successful implementation. Great teamwork and collaboration between Newgen and our teams.

Director Finance (Shared Services)

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About Newgen

Newgen is the leading provider of a unified digital transformation platform with native process automation, content services, and communication management capabilities. Globally, successful enterprises rely on Newgen's industry-recognized low code application platform to develop and deploy complex, content-driven, and customer-engaging business applications on the cloud. From onboarding to service requests, lending to underwriting, and for many more use cases across industries. Newgen unlocks simple with speed and agility.

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