



NEMF

Administration Guide

Version: 6.1

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Preface

This chapter provides information about the purpose of this guide, details on the intended audience, revision history, and related documents for the NEMF Administration Guide.

Revision history

Revision date	Description
September 2024	Initial publication

About this guide

This administration guide explains how to manage the application versions, device licenses, and notifications. This guide also describes how to perform server settings.

Intended audience

This guide is intended for resources working with NEMF (Newgen Enterprise Mobility Framework). Although it is written primarily to cater to the Enterprise Mobility requirements, it is a full-fledged development framework providing value across client and server layers. The guide is helpful for device administrators who are responsible for granting access to devices to run the application. Also, stakeholders need to know about the general trend of app usage. The user must have basic knowledge of the system. The user must have admin credentials to access the system.

Related documents

The following documents are related to the NEMF Administration guide:

- NEMF Release Notes
- NEMF Deployment Guide
- NEMF Installation and Configuration Guide

Documentation feedback

To provide feedback or any improvement suggestions on technical documentation, write an email to docs.feedback@newgensoft.com.

To help capture your feedback effectively, share the following information in your email:

- Document name
- Version
- Chapter, topic, or section
- Feedback or suggestions

Introduction

The Admin UI is an interface based on the NEMF framework that helps the administrator (owner) manage and view different devices under him. The different device properties related to the NEMF app like a user, application ID, registration date, BUCs submitted from the device, device location, and so on are presented in an infographic way that provides the administrator a livelier scenario of what's happening. The administrator can also perform actions such as accepting or rejecting new device registration requests and invalidating (removing) existing apps using the interface. The Dashboard shows the total BUCs submitted overall with respect to their status and trend, the location of currently active devices, and new device registration requests. In Manage Devices, the administrator can get more information (like a user, BUCs submitted, registration date, and so on) about an individual device and can also deactivate it.

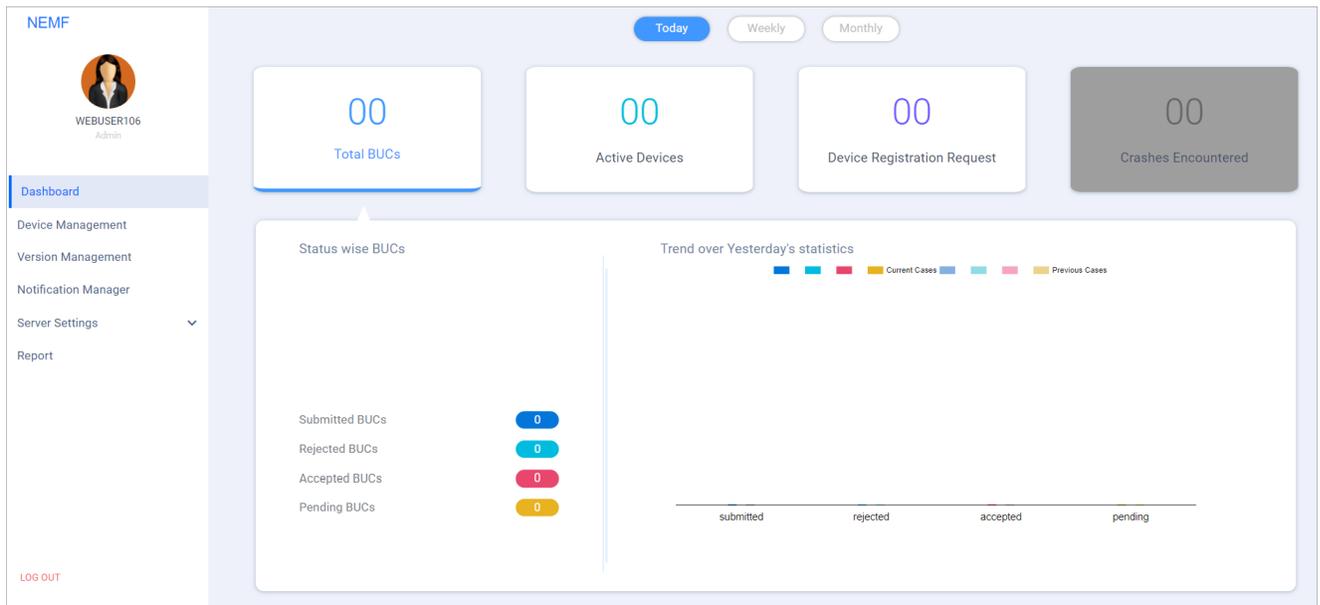
The following are the prerequisites for working with the NEMF Admin UI:

- **Supported browsers** — Chrome (version 99.0)
- **Minimum resolution** — 720x540
- **Minimum aspect ratio** — 4:3

Accessing the Admin UI

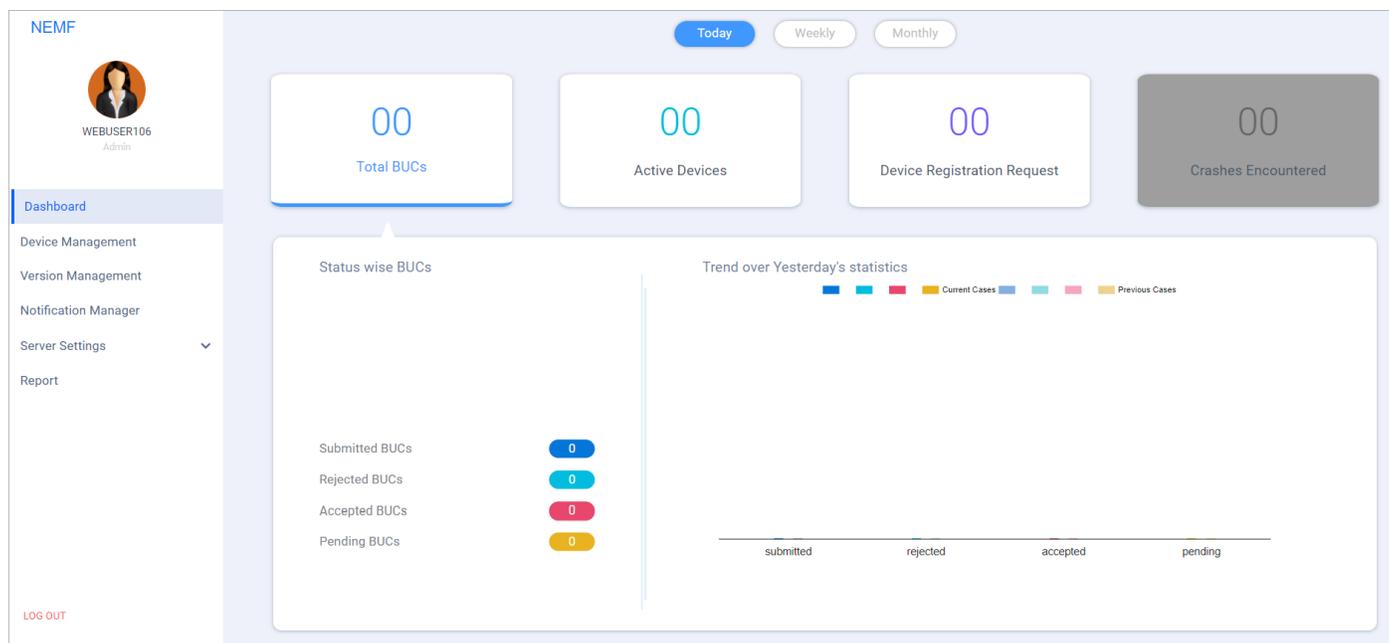
To access the client-side Admin UI, follow the below steps:

1. Launch web browser.
2. Enter the Admin UI URL.
3. Enter login credentials and click **LOGIN**. The Dashboard screen appears.

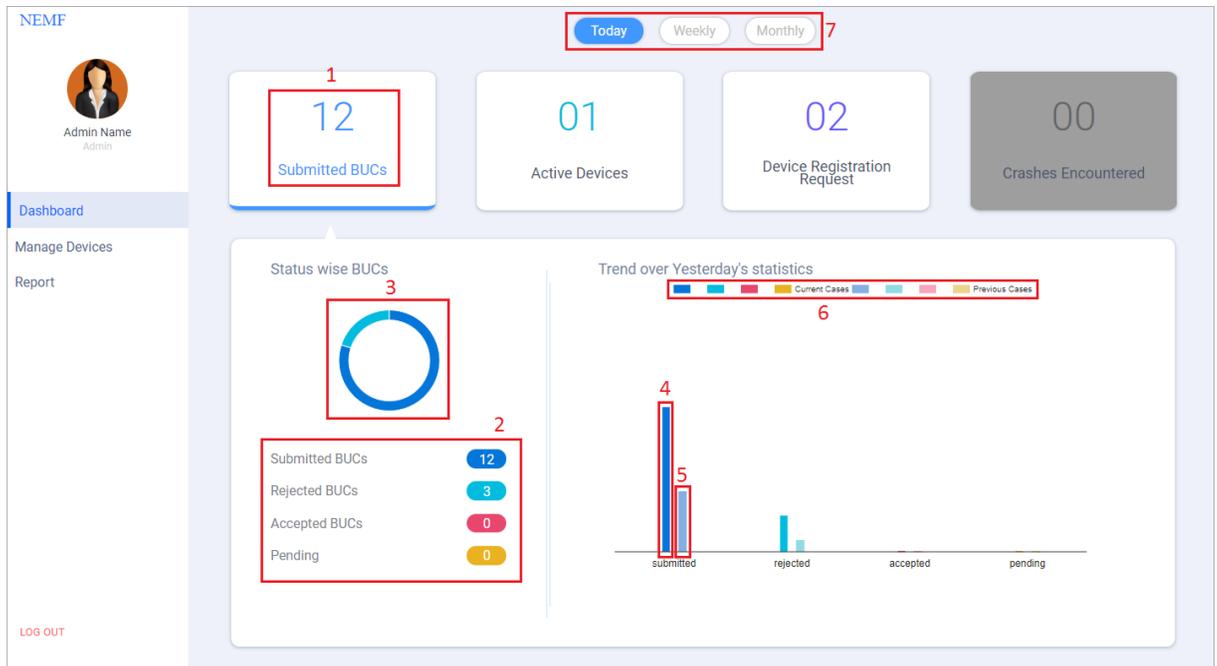


Dashboard

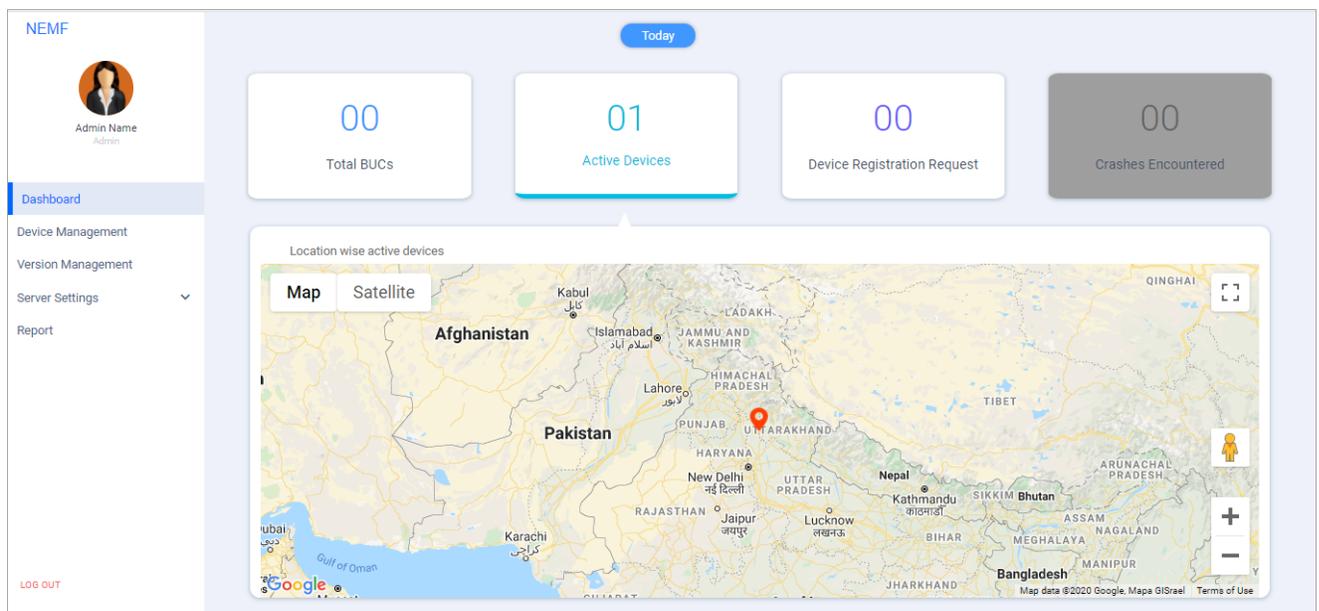
The Dashboard helps you view the status of business use cases and allows you to perform various actions.



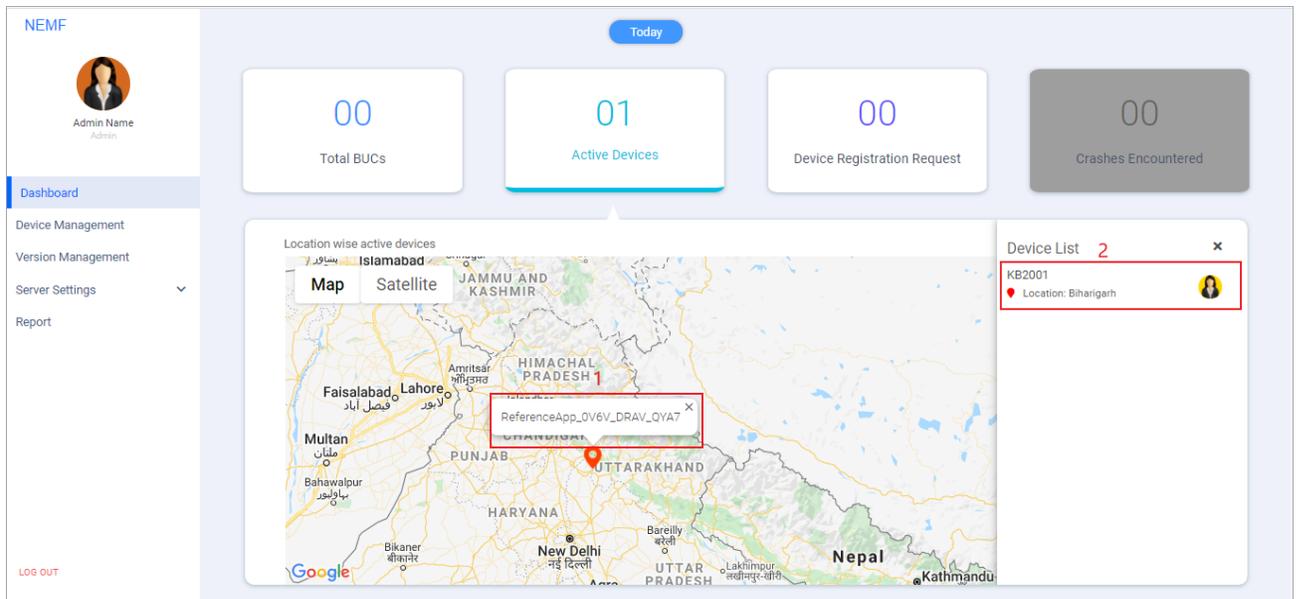
- The first tab shows information about the Business Use Cases' status (like submitted BUCs, Rejected BUCs, and comparison with previous day/week/month). In the below image:
 - Region 1 shows Submitted BUCs of the selected period (day/week/month).
 - Region 2 shows the status-wise number of BUCs.
 - Region 3 shows a donut graph with respect to different BUC statuses.
 - Region 4 (left bar) represents current cases of a BUC status (submitted, rejected, accepted, or pending) during the selected period.
 - Region 5 (right bar) represents previous cases of a BUC status.



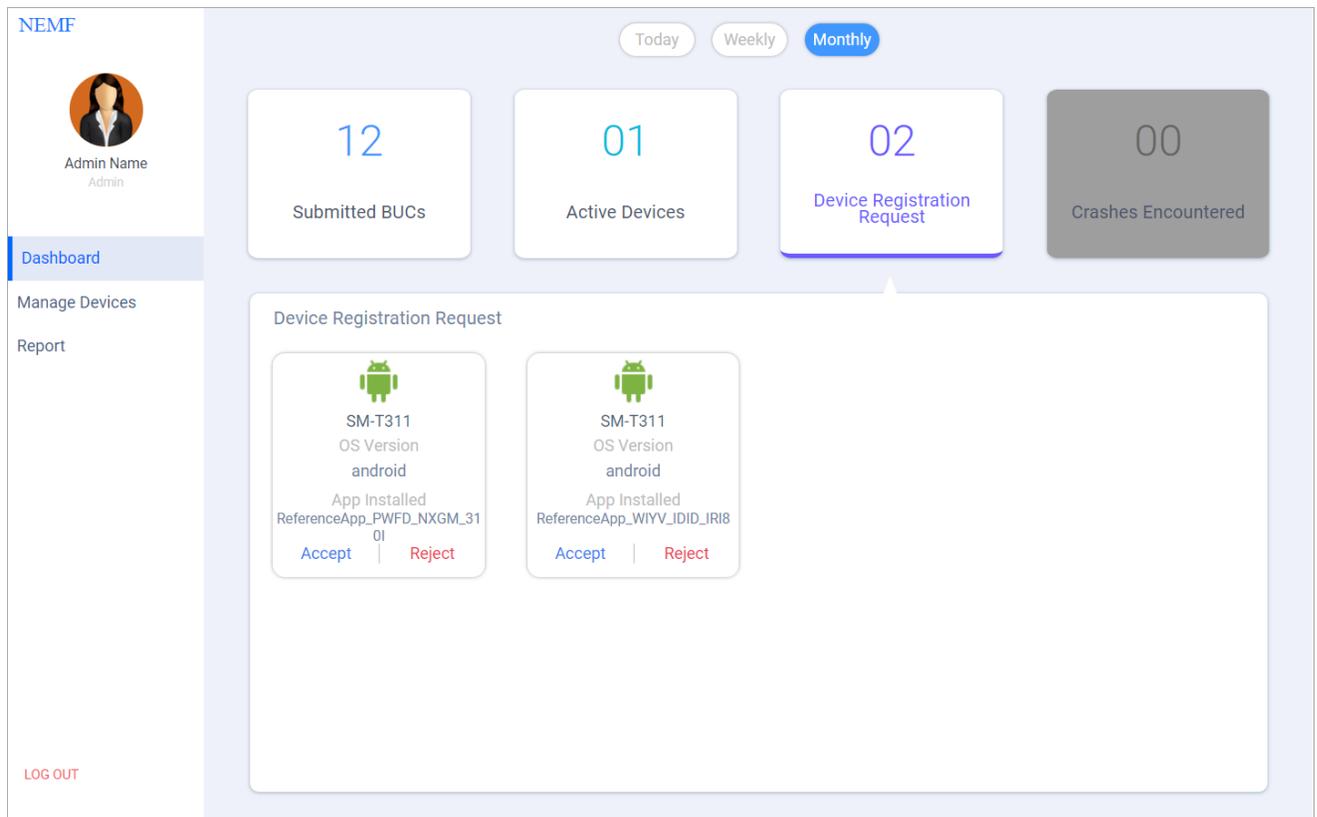
- Region 6 shows legends for different statuses of BUCs.
- Region 7 has buttons to set the period as Today, Weekly, or Monthly (on click of 'Weekly' or 'Monthly', BUC data of that week or month is shown and compared to the previous week or month).
- The **Active Devices** tab shows information about the location and device of currently active devices (devices in which the user has logged in since the last one hour).



- On the click of the location marker, a sidebar appears on the right side showing information about the device and its location.



- In the below image:
 - Region 1 shows the device reference ID and Region 2 shows the device name and its location.
 - The **Device Registration Request** tab shows the new device registration requests made to the Administrator.



- Click **Accept** to accept the request.
- Click **Reject** to reject the request. A confirmation message appears.

- Click **Sure** to continue.
 - Pending requests on a daily, weekly, or monthly basis can also be seen by clicking the **Today**, **Weekly**, or **Monthly** buttons.
- The device limit exceeded message appears if there is no license available. Consequently, the device is not accepted.

The screenshot displays the NEMF Administration Dashboard. On the left is a sidebar with the NEMF logo, a user profile for 'Admin Name', and navigation links for 'Dashboard', 'Manage Devices', and 'Report'. At the bottom of the sidebar is a 'LOG OUT' link. The main dashboard area features a top navigation bar with 'Today', 'Weekly', and 'Monthly' filters. Below this are four summary cards: 'Submitted BUCs' (00), 'Active Devices' (01), 'Device Registration Request' (01), and 'Crashes Encountered' (00). The 'Device Registration Request' card is highlighted with a blue border. Below the summary cards is a section titled 'Device Registration Request' containing two device request cards. Each card shows an Android icon, the device model 'SM-T355Y', OS Version 'android', and the app installed. The first card has 'Accept' and 'Reject' buttons. The second card has an 'Accepted' status with a green checkmark.

Metric	Value
Submitted BUCs	00
Active Devices	01
Device Registration Request	01
Crashes Encountered	00

Device Model	OS Version	App Installed	Status
SM-T355Y	android	ReferenceApp_NY9G_TU5L_N5B7	Accept Reject
SM-T355Y	android	ReferenceApp_2FX9_R6HM_8VIE	Accepted

App version management

Version Management allows you to manage application versions. It also allows you to monitor and maintain the version of the NEMF for uninterrupted business uses.

From this, you can perform the following actions:

- Add Version
- Activate and Deactivate Versions

App Name	Platforms	Last modified	Version	Url	Mandatory	Status
ReferenceApp	iOS	Wed Mar 02 16:48:46 IST 2022	0.0.4	https://i.diawi.com/PSu8XN	Yes	Activated
ReferenceApp	Android	Thu Mar 03 11:48:01 IST 2022	0.0.3	http://gen-app1server1.cloudapp.net:8082/nemf/app-de...	Yes	Activated
ReferenceApp	Android	Thu Feb 03 16:23:34 IST 2022	1.0.0	https://google.com	No	Activate
ReferenceApp	iOS	Fri Feb 18 11:11:09 IST 2022	0.0.3	https://i.diawi.com/tHghdx	Yes	Activate

Adding a new version

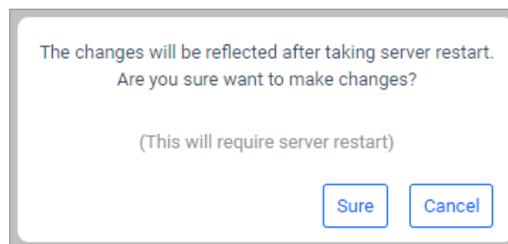
To add a new version, follow the below steps:

1. Click **Add Version** at the upper right of the screen.
2. Enter the license key in the text area.

3. Add the below version details:

- **Reference App** — Add the reference app.
- **Operating System** — Select from Android, iOS, or Windows operating system.
- **Enter Version** — Add the supported version.
- **Enter URL** — Enter the URL which can be used to download the new version. If the URL is directly pointing to an APK file, then the APK gets downloaded and installed on the device else the URL gets opened inside an in-app browser on the Android device and in Safari on the iOS device.

4. Click **OK**. A warning message appears.

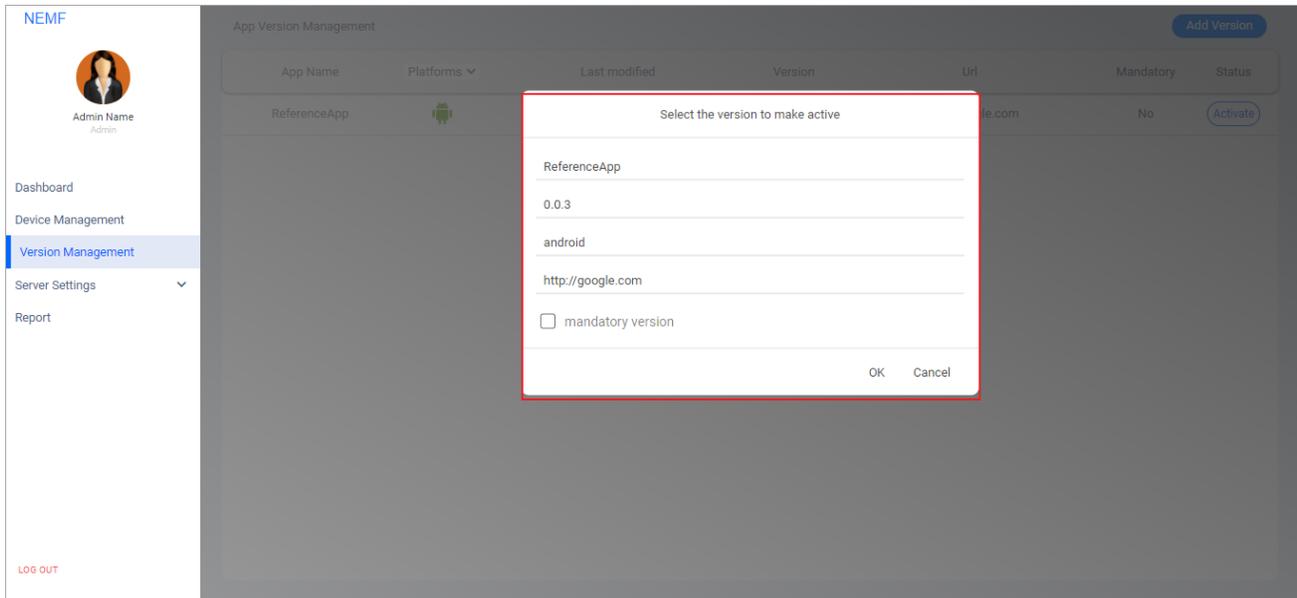


5. Click **Sure** to continue. A message License Added Successfully appears. Once the version is added, it appears in the list for activation.

App Name	Platforms	Last modified	Version	Url	Mandatory	Status
ReferenceApp	Android	Mon Dec 07 13:05:19 IST 2020	0.0.3	http://google.com	No	Activate

Activating or deactivating versions

After the version is added to the list, you can select a version to activate or deactivate it.

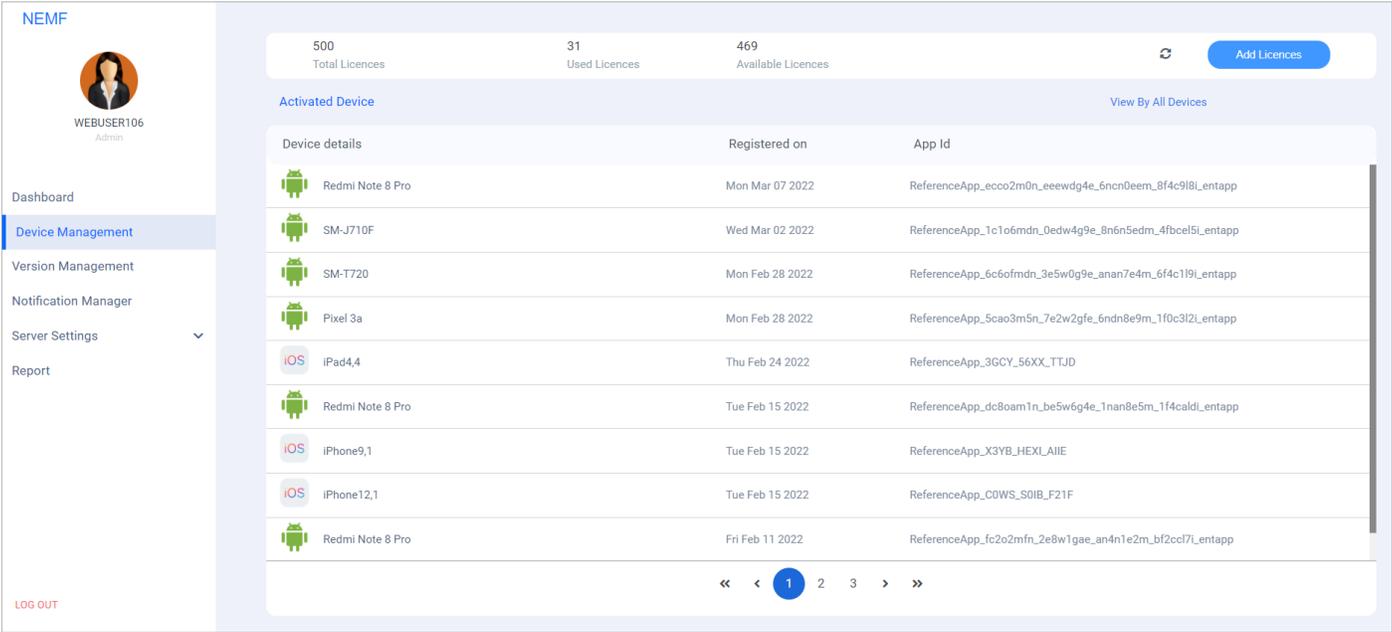


After clicking the **Activate** button, make the corresponding changes, and activate the version. You can make the version a mandatory update by selecting the **Mandatory Version** checkbox. If the mandatory version is selected, the end-users are required to update to the latest version before they can log into the application. If the version is non-mandatory, the users have the choice to update the application or not.

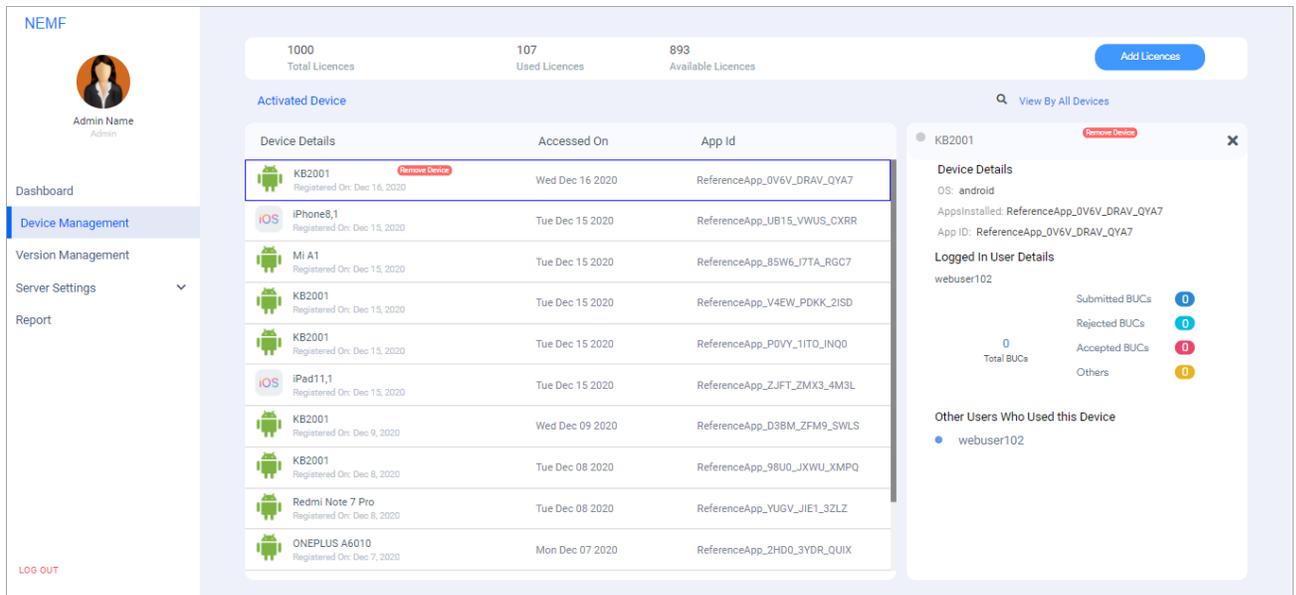
Device management

The Device Management tab shows different attributes of the registered devices. These attributes are:

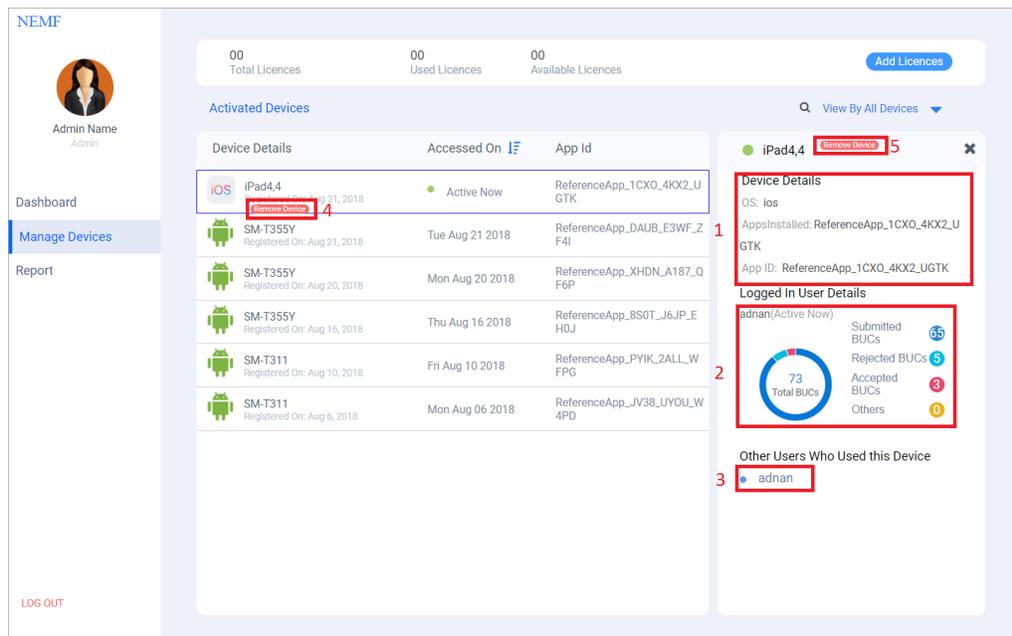
- App Id
- The device registered name and its registration date



- Device Management is also used to manage the device licenses. In this tab, you can perform the following operations:
 - **Add License** — Click **Add License** and add a valid license key on the server. To reflect the changes, a server restart is required.
 - **Check License Count** — The count of Available licenses, Used Licenses, and Total licenses is shown.
- The Device Management tab by default displays the list of all licensed devices. This list contains the name of the device, the device registered date, and the app Id.
- To view more details like BUCs submitted from the device, previous users, and so on, click the required device.



- In the below image:
 - Region 1 shows the Device Details such as Device OS, Installed Apps, and App ID.
 - Region 2 shows the Logged-in User Details such as User Name, the total number of BUCs, the number of BUCs submitted, the number of BUCs rejected, and Others.
 - Region 3 shows the other users who have used this device.



- To delete a registered device:
 - Click **Remove Device**. A confirmation message appears.
 - Click **Sure** to confirm.

- After deleting the device, the available and used license count will be changed as the device will be removed from the device license table on the server, and then the device will not be valid.

The screenshot shows the NEMF Admin interface. At the top, there are three license counts: 00 Total Licences, 00 Used Licences, and 00 Available Licences. Below this is a table of 'Activated Devices'. The first row is highlighted, and a confirmation dialog is overlaid on it. The dialog asks: 'Do you really want to delete ReferenceApp_1CXO_4KX2_UGTK?' with 'Sure' and 'No' buttons. To the right, a 'Device Details' panel for the selected iPad4,4 is visible, showing OS: ios, App ID: ReferenceApp_1CXO_4KX2_UGTK, and user details for 'adnan'.

- To sort devices in ascending or descending order, click the sort icon.

This screenshot shows the same NEMF Admin interface but with the 'Activated Devices' table sorted by 'Accessed On'. A red box labeled '1' highlights the sort icon in the 'Accessed On' column header. Another red box labeled '2' highlights the 'View By All Devices' dropdown menu, which is open and shows options for 'All Devices' and 'Registration Date'. The table lists devices with their details, including OS, model, registration date, app ID, and user name.

- To filter devices according to different device activation and registration status:
 - Click **View By All Devices**.

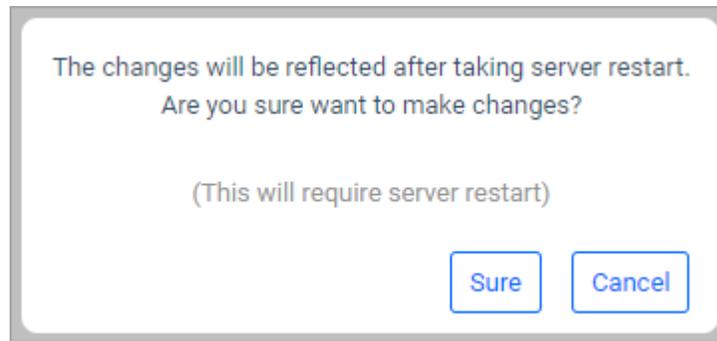
The screenshot displays the NEMF Admin interface. On the left is a sidebar with 'Dashboard', 'Manage Devices', and 'Report'. The main area shows 'Activated Devices' with a table of device information. A dropdown menu is open over the 'View By All Devices' filter, showing options: 'All Devices', 'Registration Date', 'Currently Active', 'Last 1 week', 'Last 1 month', and 'Custom Date interval'. The table lists devices with their details, access dates, and user names.

Device Details	Accessed On	App
iOS iPad4,4 Registered On: Aug 21, 2018	Active Now	Refer
Android SM-T355Y Registered On: Aug 21, 2018	Tue Aug 21 2018	Refer
Android SM-T355Y Registered On: Aug 20, 2018	Mon Aug 20 2018	Refer
Android SM-T355Y Registered On: Aug 16, 2018	Thu Aug 16 2018	ReferenceApp_BS0T_J6JP_EH0J
Android SM-T311 Registered On: Aug 10, 2018	Fri Aug 10 2018	ReferenceApp_PYIK_2ALL_WFPG
Android SM-T311 Registered On: Aug 6, 2018	Mon Aug 06 2018	ReferenceApp_JV38_UY0U_W4PD

- Select the **All Devices** option and the desired period to view all the devices that have a license.
- The period available includes 'Last 1 week' (devices registered during the last one week and have a license), 'Last 1 month' (devices registered during the last one month and have a license), and a 'Custom Date interval' from which a custom date filter can be applied.
- Selecting the **All LoggedIn Devices** option and the required period shows all the devices that were logged during that period.
- The period available includes 'Currently Active' (devices logged in during the last one hour), 'Last 1 week' (devices logged in during the last one week), 'Last 1 month' (devices logged in during the last one month), and a 'Custom Date interval' from which a custom date filter can be applied.

The screenshot shows the NEMF Admin interface. On the left is a sidebar with 'Dashboard', 'Manage Devices' (highlighted), and 'Report'. The main area has a top summary bar with '00 Total Licences', '00 Used Licences', and '00 Available Licences', plus an 'Add Licences' button. Below this is the 'Activated Devices' section, which includes a search bar, a 'View By All Devices' dropdown, and a table of device details. The table columns are 'Device Details', 'Accessed On', and 'App'. The table lists several devices, including an iPad4,4 and multiple SM-T355Y and SM-T311 models. A filter menu is open over the table, showing options like 'Currently Active', 'Last 1 week', 'Last 1 month', and 'Custom Date Interval'. A calendar for August 2018 is also visible, with the 7th highlighted. At the bottom of the table, there are navigation arrows and a page number '1'. A 'LOG OUT' button is in the bottom left corner of the main area. The browser address bar at the bottom shows '192.168.56.89:8080/AdminUI/Client/www/index.html#'

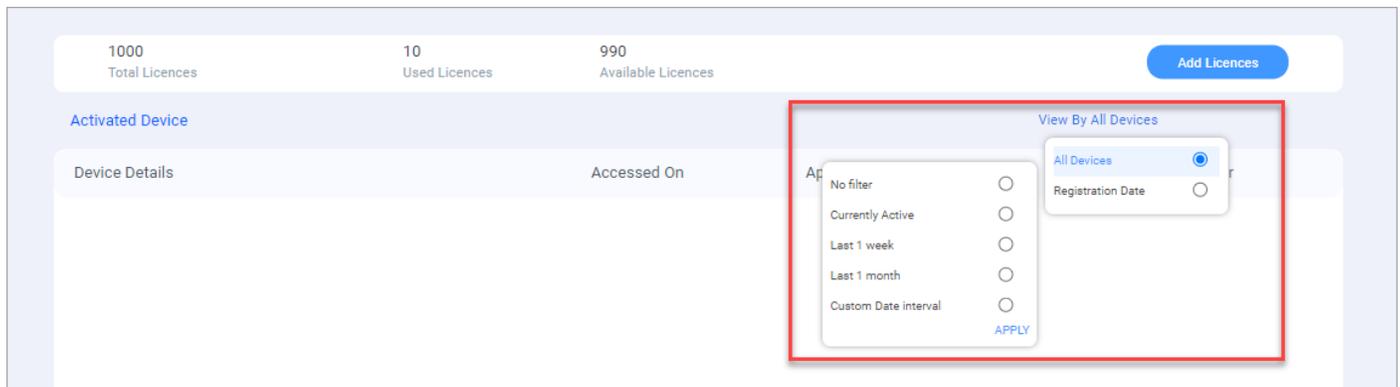
- After selecting the desired filter configuration, click **APPLY** to apply the filter.



Viewing all licenses

You can filter the license view using the following options:

- View by **All Devices**
- View by **Registration Date**

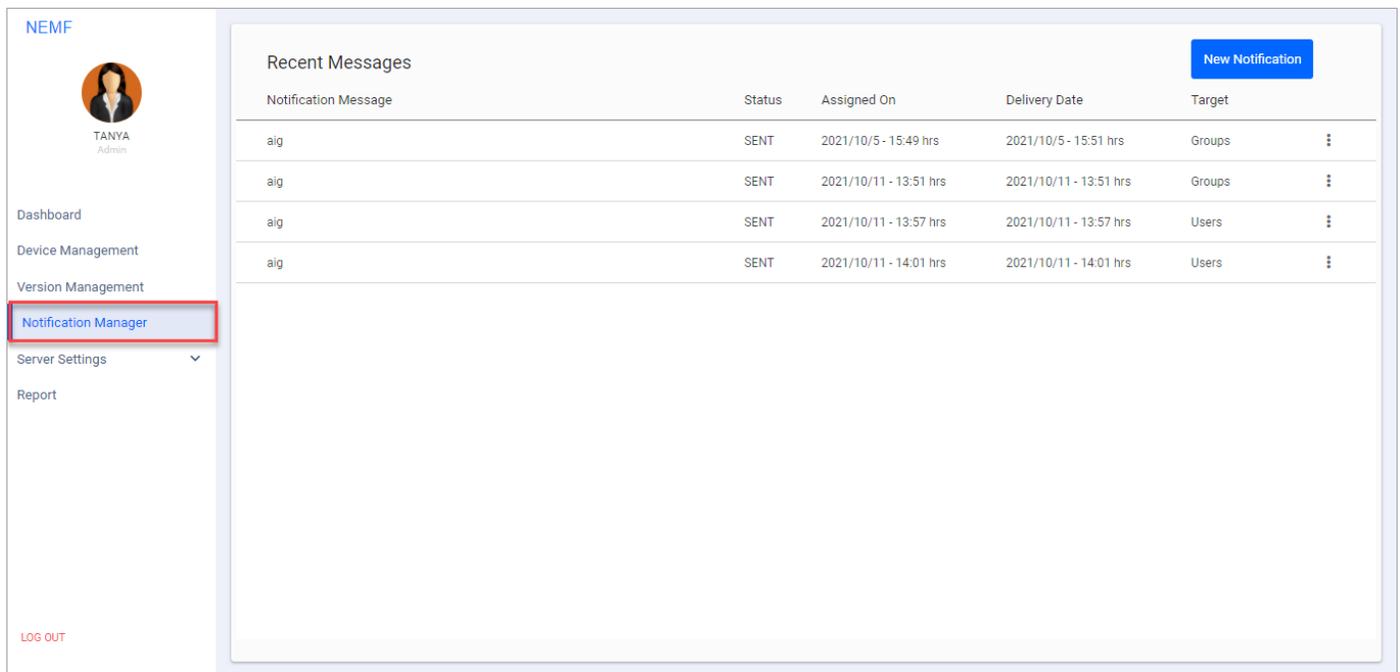


Select the filter as per the requirement. Selection further opens a search filter box and click **Apply**. The list of associated devices will appear.

Notification management

Notification Management is used to notify the users of events that are going to happen.

Select **Notification Management** from the left panel to open the notification management settings. The screen displays the recent messages and their related details.



The screenshot shows the NEMF Notification Management interface. On the left sidebar, the 'Notification Manager' menu item is highlighted with a red box. The main content area displays a table of 'Recent Messages' with the following data:

Notification Message	Status	Assigned On	Delivery Date	Target
aig	SENT	2021/10/5 - 15:49 hrs	2021/10/5 - 15:51 hrs	Groups
aig	SENT	2021/10/11 - 13:51 hrs	2021/10/11 - 13:51 hrs	Groups
aig	SENT	2021/10/11 - 13:57 hrs	2021/10/11 - 13:57 hrs	Users
aig	SENT	2021/10/11 - 14:01 hrs	2021/10/11 - 14:01 hrs	Users

A 'New Notification' button is located in the top right corner of the main content area.

Adding a new notification

Follow the given steps to the new notification:

1. Click **New Notification** at the upper right of the screen.
A three-step notification management screen appears that allows you to add customized messages and a scheduler.

2. Add **Notification Title** and **Notification Message**.
3. Click **Next**.

<input type="checkbox"/>	Id	Name	Reference Id
<input type="checkbox"/>	485	KB2001	ReferenceApp_3LA7_SFP8_ZB6T
<input type="checkbox"/>	779	KB2001	ReferenceApp_2WWM_5TWS_M2GZ
<input checked="" type="checkbox"/>	960	KB2001	ReferenceApp_MXA2_2V77_9S9C
<input type="checkbox"/>	1211	KB2001	ReferenceApp_R4JN_WEX3_6R1X

4. Three tabs appear where you can plan to whom the notification will be sent: **User**, **Device**, and **Group**. Select the target using checkboxes.
5. Click **Next**.
6. Schedule the notification as per the **Delivery Date**: Choose between **Send Now** and **Send Later**.

- **Send Now** — The notification will be sent right away.
- **Send Later** — Schedule notification as per the date and time.

7. Click **Review** to review the notification settings.
8. A warning message appears. Click **Publish** to continue.

The added notification appears on the Notification Manager screen.

Recent Messages					New Notification
Notification Message	Status	Assigned On	Delivery Date	Target	
aig	SENT	2021/10/5 - 15:49 hrs	2021/10/5 - 15:51 hrs	Groups	⋮
aig	SENT	2021/10/11 - 13:51 hrs	2021/10/11 - 13:51 hrs	Groups	⋮
aig	SENT	2021/10/11 - 13:57 hrs	2021/10/11 - 13:57 hrs	Users	⋮
aig	SENT	2021/10/11 - 14:01 hrs	2021/10/11 - 14:01 hrs	Users	⋮
Add Attachment for Account Details Form	SENT	2021/10/21 - 21:55 hrs	2021/10/21 - 21:55 hrs	Devices	⋮

Adding a duplicate notification

Follow the given steps to new a duplicate notification:

1. Open the **Notification Manager** screen.
2. Click the ellipsis icon against the notification that you want to duplicate.
3. Select **Duplicate Notification**.

Recent Messages					New Notification
Notification Message	Status	Assigned On	Delivery Date	Target	
aig	SENT	2021/10/5 - 15:49 hrs	2021/10/5 - 15:51 hrs	Groups	⋮
aig	SENT	2021/10/11 - 13:51 hrs	2021/10/11 - 13:51 hrs	Groups	⋮
aig	SENT	2021/10/11 - 13:57 hrs	2021/10/11 - 13:57 hrs	Users	⋮
aig	SENT	2021/10/11 - 14:01 hrs	2021/10/11 - 14:01 hrs	Users	⋮
Add Attachment for Account Details Form	SENT	2021/10/21 - 21:55 hrs	2021/10/21 - 21:55 hrs		<div style="border: 2px solid red; padding: 2px;">Duplicate Notification</div> <div style="border: 1px solid gray; padding: 2px; margin-top: 2px;">Delete</div>

A 3-step notification management screen appears that allows you to add customized messages and a scheduler. Follow the same steps as described for [adding a new notification](#).

A duplicate notification gets added.

Deleting a notification

Follow the given steps to new a duplicate notification:

1. Open the **Notification Manager** screen.
2. Click the ellipsis icon against the notification that you want to duplicate.
3. Click **Delete**. A notification gets deleted from the recent messages.

Recent Messages				New Notification
Notification Message	Status	Assigned On	Delivery Date	Target
aig	SENT	2021/10/5 - 15:49 hrs	2021/10/5 - 15:51 hrs	Groups ⋮
aig	SENT	2021/10/11 - 13:51 hrs	2021/10/11 - 13:51 hrs	Groups ⋮
aig	SENT	2021/10/11 - 13:57 hrs	2021/10/11 - 13:57 hrs	Users ⋮
aig	SENT	2021/10/11 - 14:01 hrs	2021/10/11 - 14:01 hrs	Users ⋮
Add Attachment for Account Details Form	SENT	2021/10/21 - 21:55 hrs	2021/10/21 - 21:55 hrs	Duplicate Notification Delete

Server settings

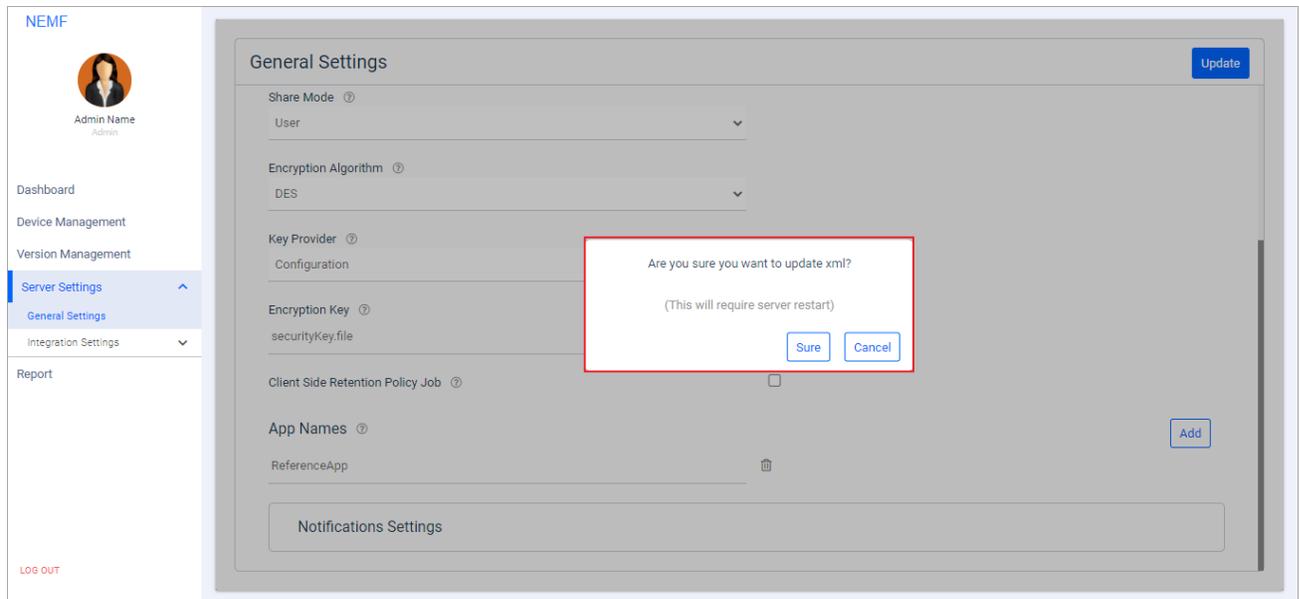
The Server Settings tab further consists of the following tabs:

- General Settings
- Integration Settings. It further consists of the following tabs.
 - OmniDocs Settings
 - iBPS Settings
 - Masters Settings
- **General Settings** consist of settings such as Encryption Settings, Notification Settings, and Retention Settings.

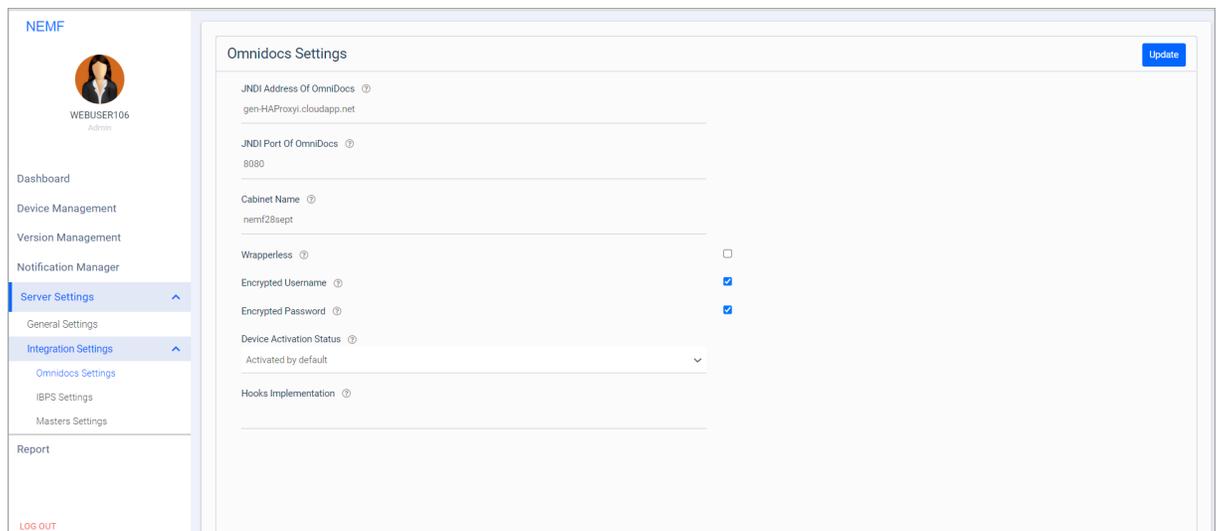
The screenshot displays the NEMF Server Settings interface. On the left is a sidebar with navigation options: Dashboard, Device Management, Version Management, Notification Manager, Server Settings (selected), General Settings, Integration Settings, OmniDocs Settings, iBPS Settings, Masters Settings, and Report. The main content area shows a summary of licenses: 500 Total Licences, 31 Used Licences, and 469 Available Licences, with an 'Add Licences' button. Below this is a table titled 'Activated Device' with columns for Device details, Registered on, and App Id. The table lists several devices, including Redmi Note 8 Pro, SM-J710F, SM-T720, Pixel 3a, iPad4,4, and iPhone9,1. A pagination bar at the bottom shows page 1 of 3.

Device details	Registered on	App Id
Redmi Note 8 Pro	Mon Mar 07 2022	ReferenceApp_ecco2m0n_eeewdg4e_6ncn0eem_8f4c9l8L_entapp
SM-J710F	Wed Mar 02 2022	ReferenceApp_1c1o6mdn_0edw4g9e_8n6n5edm_4fbccl5l_entapp
SM-T720	Mon Feb 28 2022	ReferenceApp_5c6ofmdn_3e5w0g9e_anan7e4m_6f4c1l9l_entapp
Pixel 3a	Mon Feb 28 2022	ReferenceApp_5c6ofmdn_3e5w0g9e_anan7e4m_6f4c1l9l_entapp
iPad4,4	Thu Feb 24 2022	ReferenceApp_3GCY_S6XX_TTJD
Redmi Note 8 Pro	Tue Feb 15 2022	ReferenceApp_dc8oam1n_be5w6g4e_1nan8e5m_1f4caldl_entapp
iPhone9,1	Tue Feb 15 2022	ReferenceApp_X3YB_HEXLAIE
iPhone12,1	Tue Feb 15 2022	ReferenceApp_COWS_S0IB_F21F
Redmi Note 8 Pro	Fri Feb 11 2022	ReferenceApp_fc2o2mfn_2e8w1gae_an4n1e2m_bf2cc17l_entapp

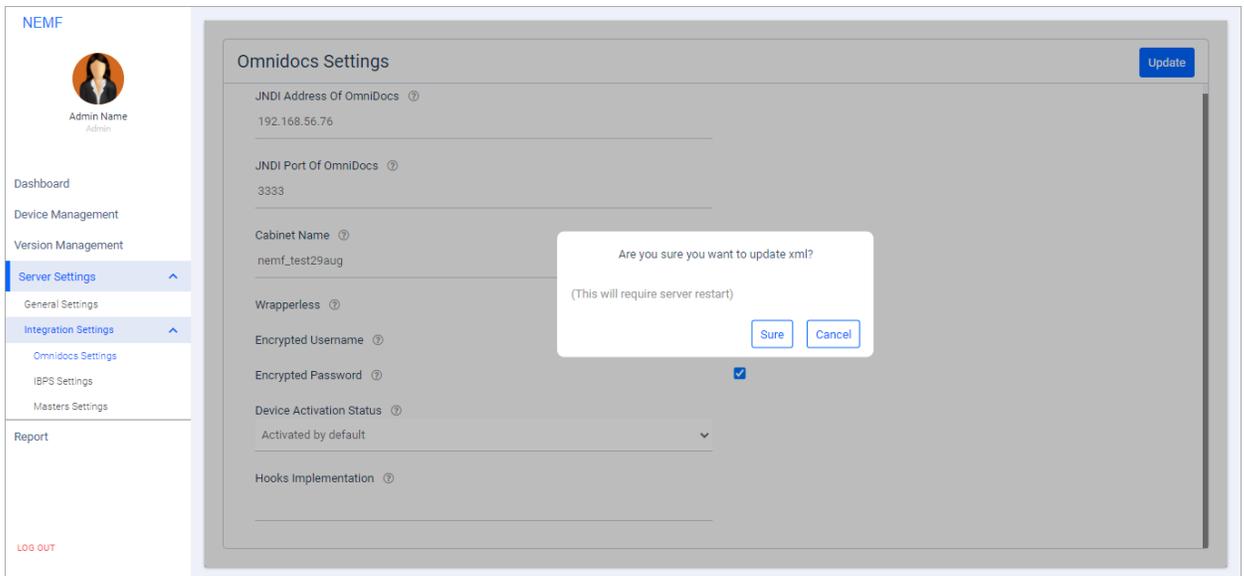
Every field inside the tab contains a helpful tooltip which can be referred to for a brief explanation for the field value. After making changes and clicking on the Update button at the top. The changes will be reflected in the XML file and changes will be applicable after a server restart, **but the changes done to the XML file will be reflected in the Admin UI settings page irrespective of the server restart.** This is also conveyed when clicking the **Update** button.



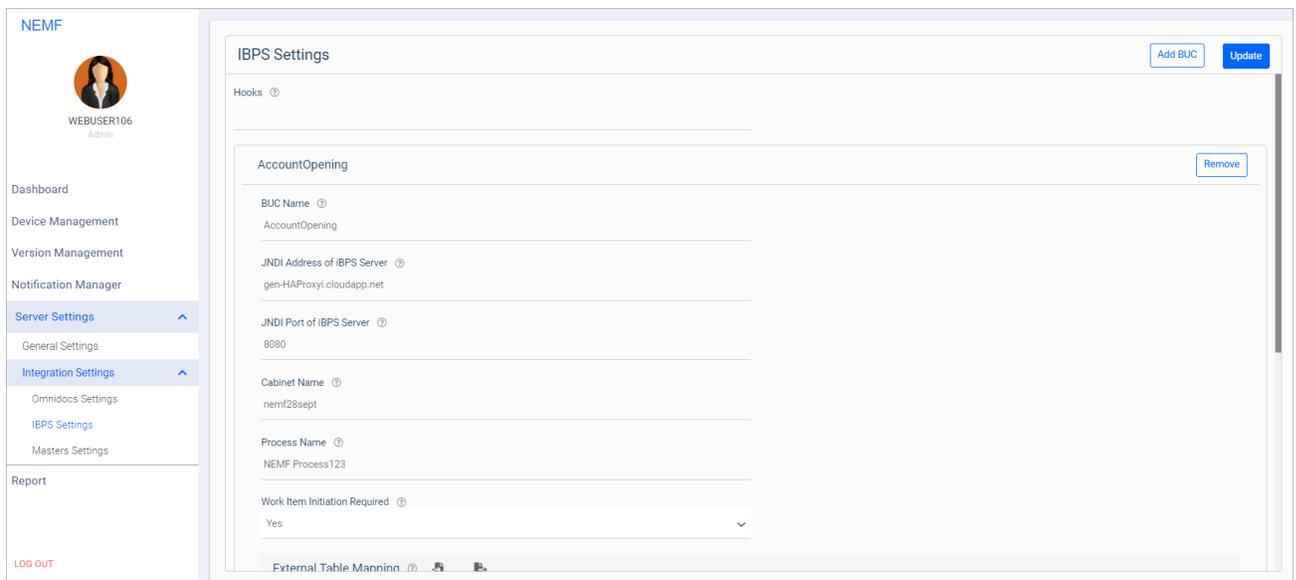
- **Integration Settings** consists of settings for components such as iBPS, OmniDocs, and Masters.
 - **OmniDocs Settings Tab** — This tab is used for making changes in EssentialIdentityProviders.xml and having all the settings such as server address and port for OmniDocs, enabling or disabling encryption on username and password, and so on.



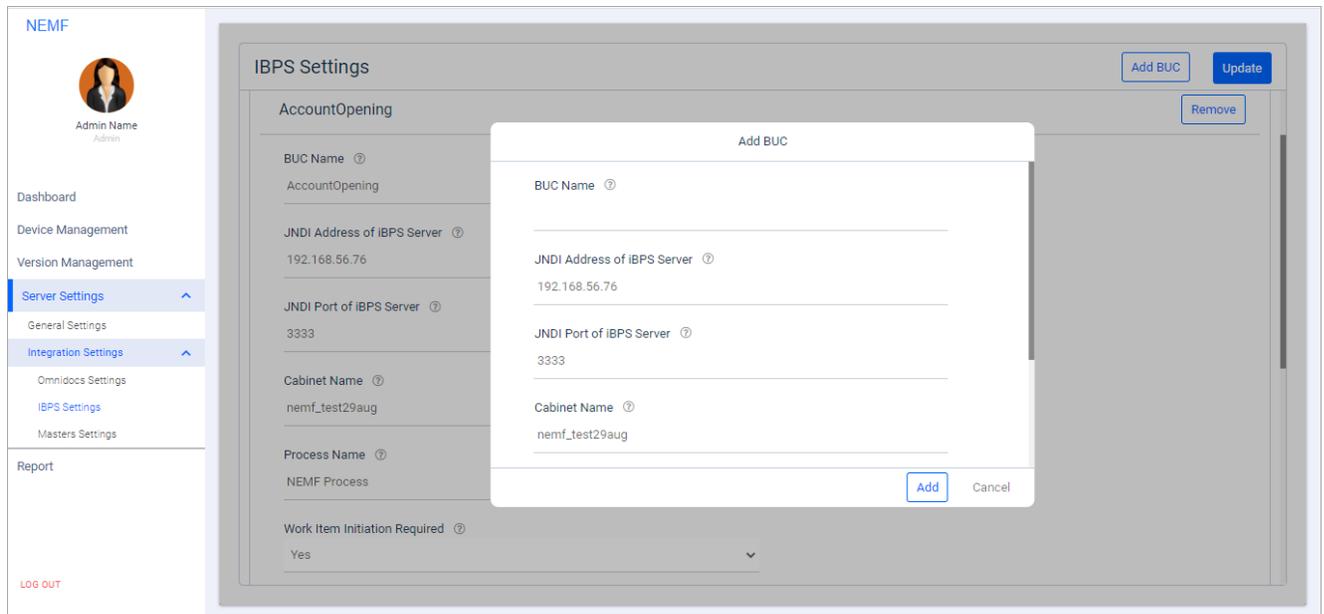
Every field inside the tab contains a helpful tooltip which can be referred to for a brief explanation of the field value. After making changes and clicking on the Update button at the top. The changes will be reflected in the XML file and changes will be applicable after the server restart, **but the changes done to the XML file will be reflected Admin UI settings page irrespective of the server restart.** This is also conveyed when clicking the **Update** button.



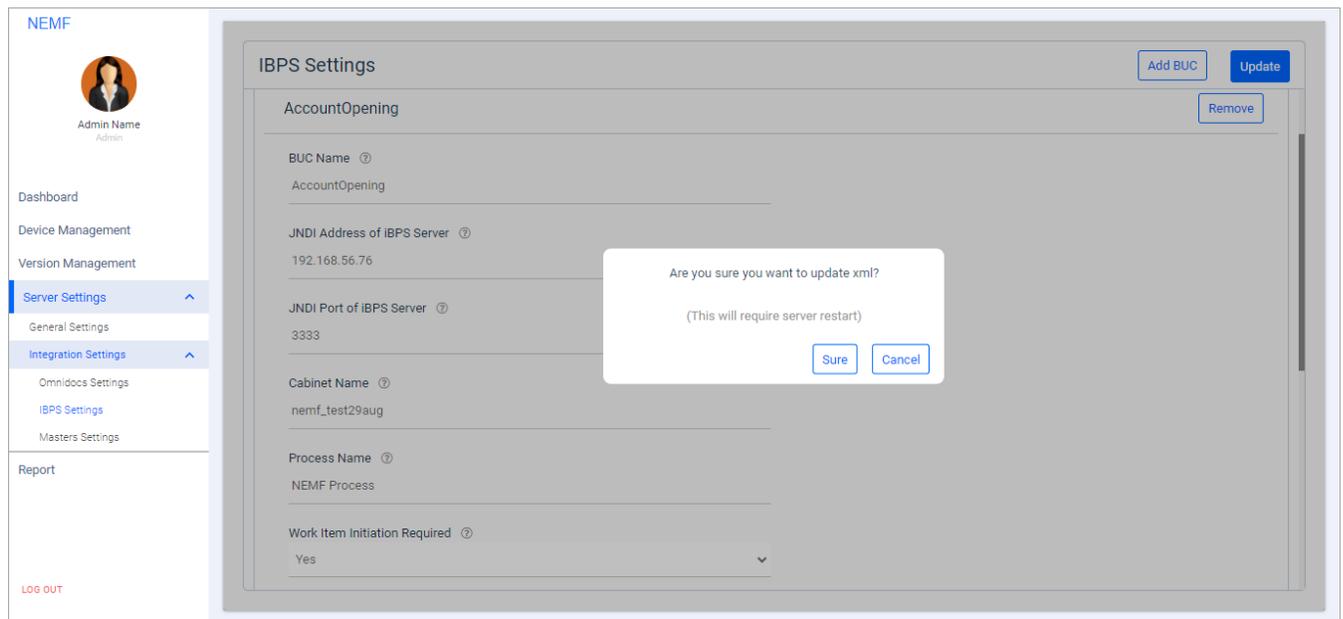
- **IBPS Settings Tab** — This tab contains all the settings related to your BUC such as the server address, port of iBPS Server, cabinet name, and so on.



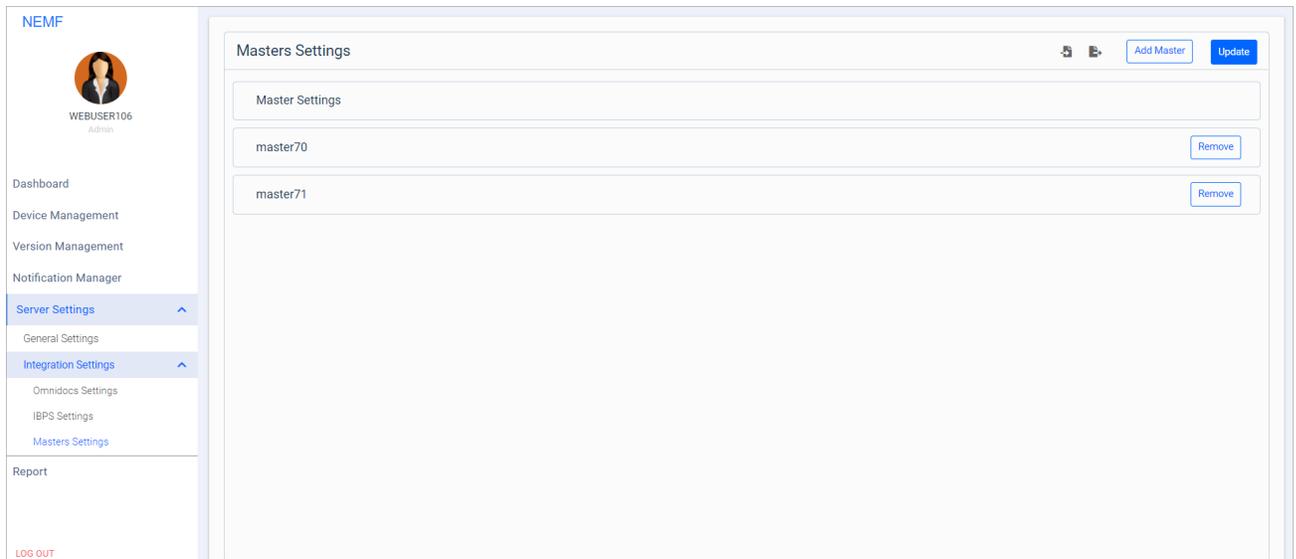
You can also add a new BUC and remove the existing BUCs. The only remaining BUC cannot be deleted. If you want to remove the only remaining BUC, you need to add a new BUC and then remove the previous BUC. While adding a new BUC, all the fields will be populated inside the pop-up except the BUC name and the settings will be taken from the first BUC. You can edit all the settings in the pop-up as well if required.



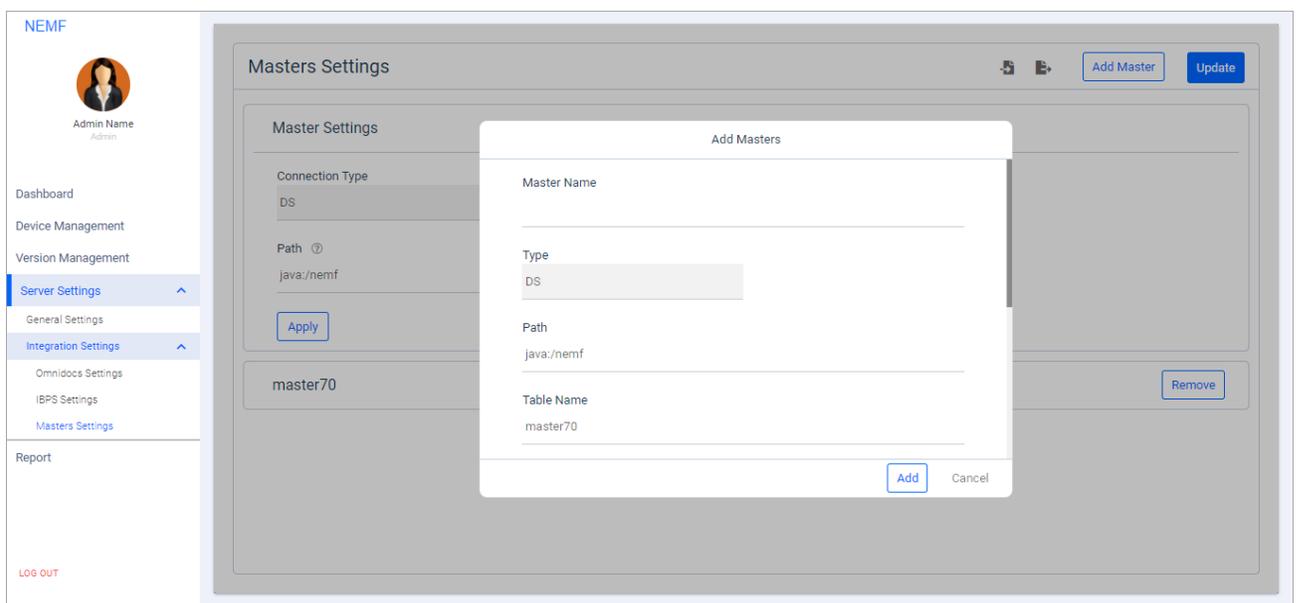
Every field inside the tab contains a helpful tooltip which can be referred to for a brief explanation for the field value. After making changes and clicking on the update button at the top. The changes will be reflected in the XML file and changes will be applicable after the server restart, but the changes done to the XML file will be reflected Admin UI settings page irrespective of the server restart. This is also conveyed when clicking the Update button.



- **Master Settings Tab** — This tab contains all the settings related to the Masters such as Master name, Data source Path, Table name, and so on.

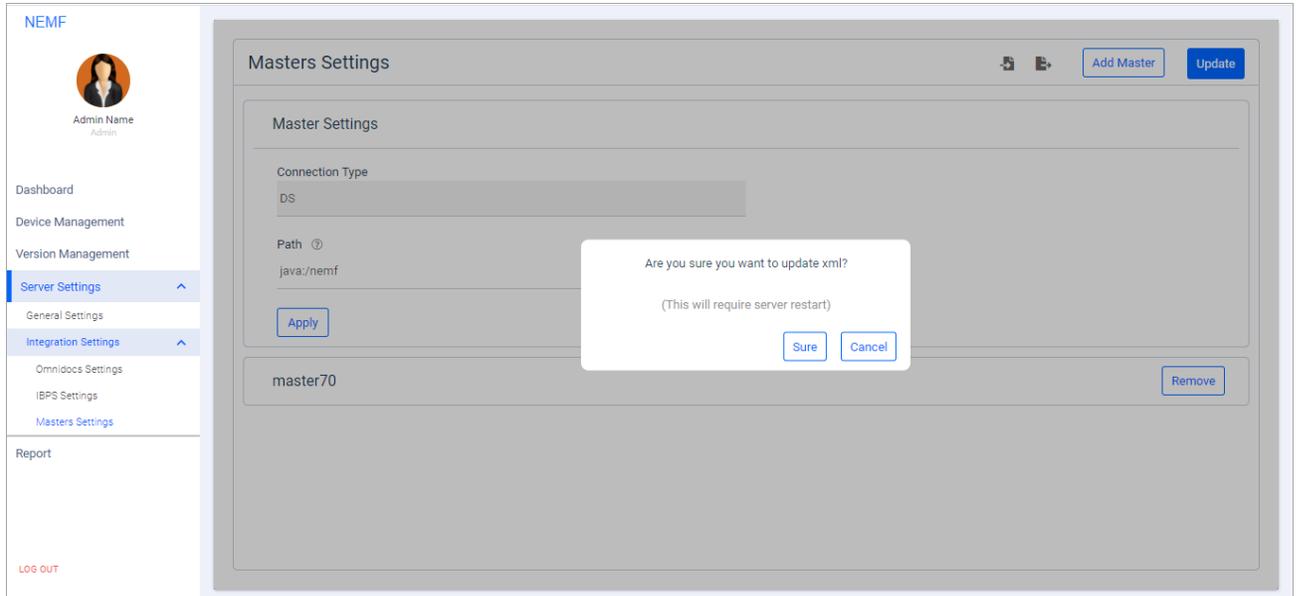


- As shown in the above figure, the section named Master Settings contains the Connection Type and Path for now only DS (Datasource) is available and its path can be edited. After changing the pathname and applying the settings, the changes will be reflected in all masters that are configured, and you don't have to change the same for all the masters.
- You can also add a new Master and remove the existing Master. The only remaining Master cannot be deleted if you want to remove the only remaining Master you need to add a new Master and then remove the previous Master. While adding a new Master all the fields will be populated inside the popup except the Master name and the settings will be taken from the first Master you can edit all the settings in the popup as well if required.



- Every field inside the tab contains a helpful tooltip which can be referred to for a brief explanation of the field value. After making changes and clicking on the

update button at the top. The changes will be reflected in the XML file and changes will be applicable after the server restart, **but the changes done to the XML file will be reflected Admin UI settings page irrespective of the server restart.** This is also conveyed when clicking the **Update** button.



Signing out

To sign out of the NEMF Admin UI, follow the below steps:

1. Click the **LOG OUT** link given at the bottom-left corner of the screen. A confirmation pop-up appears.
2. Click **Sure** to log out.

The screenshot displays the NEMF Admin UI dashboard. The user is logged in as 'WEBUSER106 Admin'. The dashboard features a sidebar with navigation options: Dashboard, Device Management, Version Management, Notification Manager, Server Settings, and Report. The main content area shows four summary cards: Total BUCs, Active Devices, Device Registration Request, and Crashes Encountered, all with a value of 00. Below these cards is a 'Status wise BUCs' section with a bar chart and a table. The bar chart shows 'submitted' cases, and the table lists Submitted BUCs, Rejected BUCs, Accepted BUCs, and Pending BUCs, all with a value of 0. A confirmation pop-up is overlaid on the dashboard, asking 'Are you sure you want to Logout?' with 'Sure' and 'No' buttons. The 'LOG OUT' link is visible in the bottom-left corner of the sidebar.