

NewgenONE Secure Messaging Center



NewgenONE Secure Messaging Center is an AI-first, enterprise-grade secure communication platform designed to help organizations protect sensitive information while delivering seamless, context-rich digital interactions with their customers. Move beyond fragmented emails and unsecured communication channels. With NewgenONE Secure Messaging Center, every interaction happens within a centralized, encrypted environment, ensuring data confidentiality, regulatory compliance, and full audit visibility.

Value Delivered with Newgen

- Strengthen regulatory compliance and reduce enforcement risk
- Protect PII and confidential financial data
- Improve response times and operational efficiency
- Enhance customer and advisor trust through secure, frictionless interactions
- Reduce disputes with complete, timestamped communication records

Why NewgenONE Secure Messaging Center?



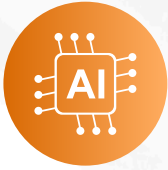
Enterprise-grade Security

End-to-end encryption, role-based access control, and secure document exchange protect PII and confidential data across all interactions



Unified Conversation Hub

Threaded conversations maintain full context across clients, advisors, and internal teams, reducing redundancy and improving response accuracy



AI at Core

Leverage AI for smart message classification, risk detection, and faster, compliant responses within policy guardrails



Seamless Integration

API-first architecture integrates with core systems, digital portals, and enterprise applications, without disrupting existing workflows



Real-time Supervision & Audit Trails

Comprehensive monitoring, automated capture, and compliance-ready audit logs support FINRA, SEC, GLBA, ERISA, DOD 5015.02, and other regulatory mandates

Newgen positioned as a
"Leader"
in The **Forrester Wave™**:
Content Platforms, Q1 2025

About Newgen

Newgen is the leading provider of an AI-first unified digital transformation platform with native process automation, content services, customer engagement, and AI/ML capabilities. Globally, successful enterprises rely on Newgen's industry-recognized low code application platform to develop and deploy complex, content-driven, and customer-engaging business applications on the cloud. From onboarding to service requests, lending to underwriting, and for many more use cases across industries, Newgen unlocks simple with speed and agility.

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