



### Newgen – Key Highlights (FY'25)



of Innovation, Passion, and Excellence



**Great Place to Work certified** 



Direct presence in 8 countries

(Customers across 77 countries)



#### 17 verticals

Major Verticals including Banking & FS, Insurance, Government



62 New Logo additions



~4,600 Personnel



87 customers over Rs 50mn billing



55 patent filings,10 patents filed in the year



Consistently recognized by Gartner and Forrester

All Figures as of March 31, 2025

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### Newgen – Financial Snapshot (FY'25)









Rs 2,150 Million
Cash Flow from Operations





<sup>\*</sup> Annuity revenues comprise of ATS/AMC and Cloud/ Subscription License revenue streams and Support revenues All Figures as of March 31, 2025



## Newgen: Enterprise-wide unified Low Code digital transformation platform



Digitize



**Process & Adapt** 



Communicate



Data Science



**IDP** 

#### **Contextual Content** Services (ECM) **OmniDocs**

Deliver contextual content for smarter decision making and improved collaboration

- **Content Management**
- Content Intelligence
- Enterprise-wide Collaboration
- Workflow Management
- **Records Management**
- **Compliance and Audits**

**Low Code Process** Automation (BPM) **iBPS** 

Create smarter processes, empower knowledge workers and build responsive business **Engagement (CCM) OmniOMS** 

**Omnichannel Customer** 

Create, personalize and deliver interactive communication to enhance customer experience

- **Communication Designer**

- Communication-enablement of **Biz Applications**

Artificial Intelligence/ Machine Learning

Rapidly experiment, build, validate, deploy and operate Machine Learning models.

**Intelligent Document** Processing (IDP Studio)

Automate the extraction. understanding, and processing of information from various types of documents.

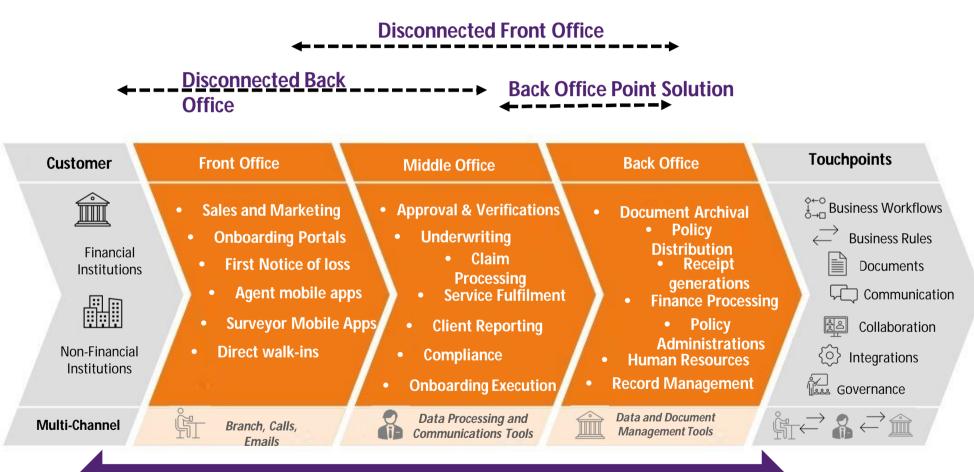
- Low Code
- Data exploration & correction
- Modelling
- Inference
- Collaboration Hub
- Productionisation
- Model Deployment as an API

- Low Code Development
  - Omnichannel UX Design
  - **Business Rules Management**
  - Process Intelligence
  - Dynamic Case Management
  - RPA

- Personalized Communication
- **Omnichannel Communication**
- Social Sensing & Sentiment Al
- In Memory Distributed, Big Data Platform
- Low Code
- Machine Learning
- **Automated Data Science**
- Streamlining data to insights development



#### NewgenONE – To Solve the Disconnected Application Ecosystem



By simplifying the complex information flow between front, middle, and back office



### NewgenONE Al Agents

#### **Al Agents for Growth**



#### **GenAl powered Growth Intelligence Platform**

- ✓ Marketing Effectiveness
- ✓ Tailored product Recommendation
- Dynamic Predictive Segmentation
- ✓ From what to why



#### GenAl led Conversion Intelligence Platform

- ✓ From traffic to engagement behavior
- ✓ From call to conversion
- ✓ Enhance agent success
- ✓ From what to why

#### Al Agent for Application Development and Productivity



#### **GenAl for enterprise**

- ✓ Process
- Content
- Communication

Create applications rapidly, manage information better, and personalize communications efficiently.



Contextual Content Services (ECM) OmniDocs Low Code Process Automation (BPM) iBPS Omnichannel Customer Engagement (CCM) OmniOMS

Artificial Intelligence/ Machine Learning Intelligent Document Processing (IDP Studio)



# Trusted by Leading Analysts FORRESTER\*

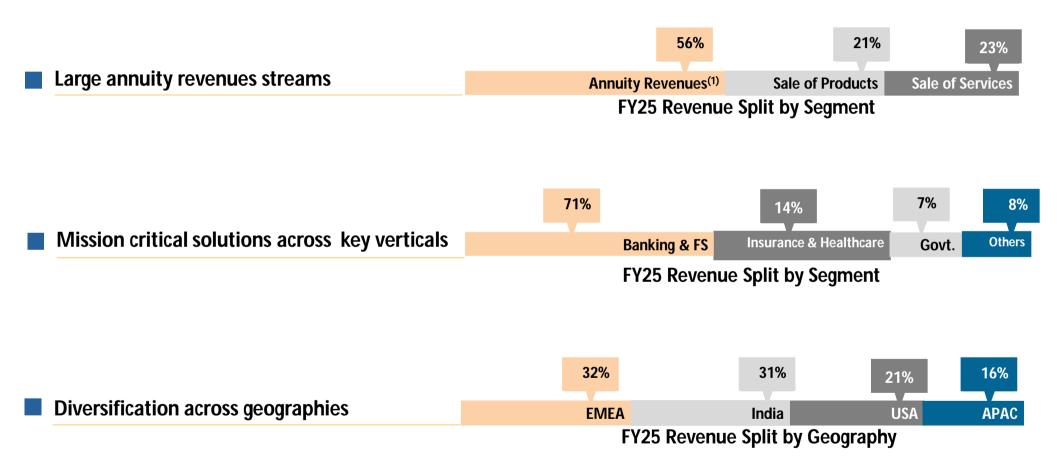
- A "Leader" in The Forrester Wave™: Content Platforms, Q1 2025
  - Recognized in Forrester's The Low-Code Platforms For Professional Developers Landscape, Q4 2024 on 23<sup>rd</sup> December
  - Recognized in Forrester's The Content Platforms Landscape, 2024 on 26<sup>th</sup> September 2024
- Recognized in Forrester's The Task-Centric Automation Software Landscape, Q3 2024 on 19<sup>th</sup> July 2024
- A Strong Performer in The Forrester Wave™: Digital Process Automation Software, Q4 2023
  - A "Strong Performer" in The Forrester Wave™: Robotic Process Automation, Q1 2023 Report
- Recognized in Forrester's P&C Claims Management Systems Landscape on 21st February 2024
- Recognized in Forrester's 'The Digital Process Automation Landscape, Q2 2023' on 2<sup>nd</sup> June 2023
- Recognized in Forrester's 'The Accounts Payable Invoice

## **Gartner**

- A "Niche Player" in Gartner® Magic Quadrant™ for Enterprise Low-Code Application Platforms, October 2024.
- Recognized in the Gartner® Market Guide for Commercial Loan Origination Solutions on 9<sup>th</sup> September 2024.
- Recognized in the Gartner® Market Guide for State and Local Government Grant Management Solutions, on 6<sup>th</sup> May 2024.
- Recognized in the Gartner® Market Guide for Commercial Banking Cash Management and Trade Finance Solutions on 26<sup>th</sup> Oct 2023.
- Recognized in the Gartner® Market Guide for Business Process Automation Tools on 23<sup>rd</sup> October 2023.
- Recognized in Gartner® Critical Capabilities for Enterprise Low-Code Application Platforms on 18<sup>th</sup> Oct 2023.
- Recognized in the Gartner® Market Guide for Accounts Payable Invoice Automation Solutions published on 7<sup>th</sup> August 2023 by Micky Keck
- Recognized in the Gartner® Market Guide for U.S. Healthcare Payers' Provider Network Management Applications, published on 13<sup>th</sup> Feb



#### Resilient Business Model in Place



<sup>(1)</sup> Annuity comprises ATS/AMC, Cloud/ Subscription License and Support revenues



#### Newgen's vertical specific use-cases





### Key Recognitions

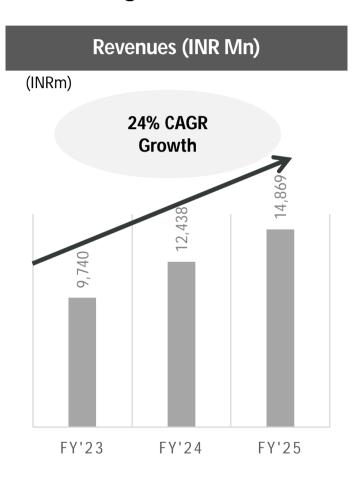


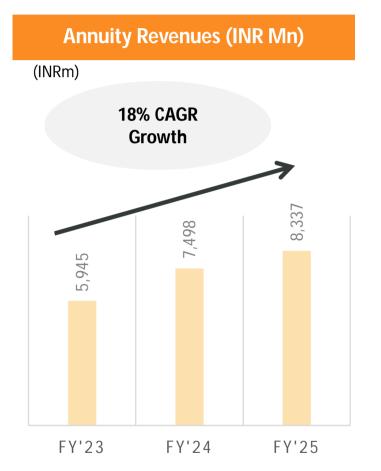
Newgen CSR has been honored with the "CSR & Sustainability Award 2025" at the 21st Annual National Business & Community Conclave & Awards on "Mission Viksit Bharat @2047" in the Education category

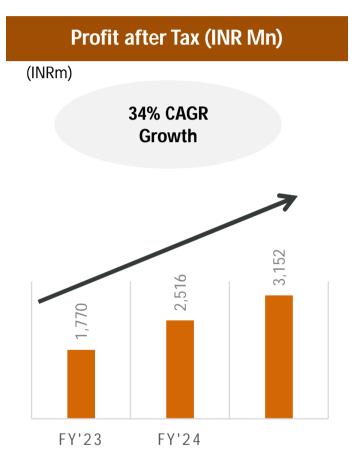
Newgen has been recognized by Forbes Asia as one of the 200 Best Under a Billion Software & Services Organizations



### Strong Acceleration in Revenues and Profits



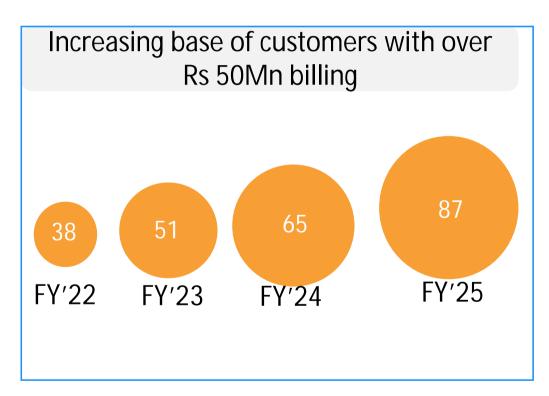


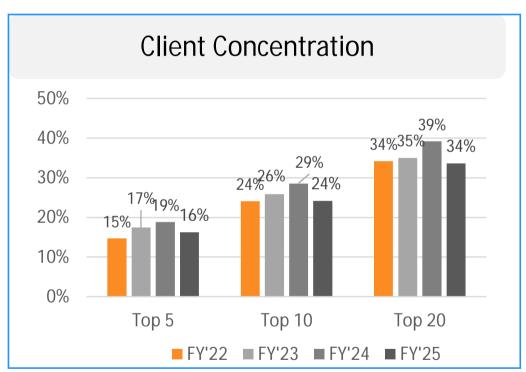


 $<sup>(1) \</sup>quad \text{Annuity Revenues comprise of ATS/AMC, Cloud/ Subscription License and Support revenue streams}$ 



### Growing Large Customer Base







#### Board of Directors



**Diwakar Nigam**Chairman and
Managing Director



T.S. Varadarajan
Whole
Time Director



Priyadarshini Nigam Whole Time Director



Padmaja Krishnan Independent Director



Saurabh Srivastava Independent Director



Ramnath lyer
Independent Director



**Sudhir Sethi** Independent Director



### Leadership Team



**Diwakar Nigam**Chairman and Managing Director



**Tarun Nandwani**Chief Operating Officer



**Anand Raman**EVP & COO - Newgen Software Inc.



**Sunil Pandita**Sr. VP – Sales (India & South Asia)



Virender Jeet
Chief Executive Officer



**Dr. S.J. Raj**EVP – Global Business Strategy and HR



**Arun Kumar Gupta**Chief Financial Officer



**Vivek Bhatnagar** Sr. VP –Sales (MEA)



Rajvinder Singh Kohli Sr. VP – Global GSI Sales



### Leadership Team



R. Krishna Kumar VP – Sales (Australia)



Prashant Sahai VP – Sales (Middle East)



Pramod Kumar VP – Sales (APAC)



Sandeep Hinduja VP – Sales (Americas)



Manish Kumar Jaiswal VP – Sales (Americas)



Amitava Ganguli VP – Sales (Americas)



Purushotam Savlani VP - Sales (KSA)



Runki Goswami VP – Marketing



Ashok Kapoor VP – Product Management -Banking



Atin Kumar VP-Global Delivery



Vivek Mani Tripathi VP –HRD



Rajnish Kumar VP –HRD



Anurag Kumar Shah VP – Product & Solutions (Americas)



Nitin Gupta VP – Customer Success (Americas)



Arpan Bansal VP – Marketing (Govt. & GSI Initiatives)



Nikhil Sawhney VP – Customer Relations (EMEA, APAC)



Manojit Majumdar VP – Channel Sales



Ritesh Varma VP – Product & Solutions (India, EMEA, APAC)



Shikha Bhatt VP – Delivery (India)



**Sanjay Pandey** VP – Engineering



Varun Goswami VP – Product Management



Deepika Kapoor VP – Product



Dinesh Kumar Parikh VP – Product



VP – New Solutions Group (Banking)



Rajan Nagina VP – Product (AI) Marketing



Tarun Gulyani VP – Product Engineering (AI)

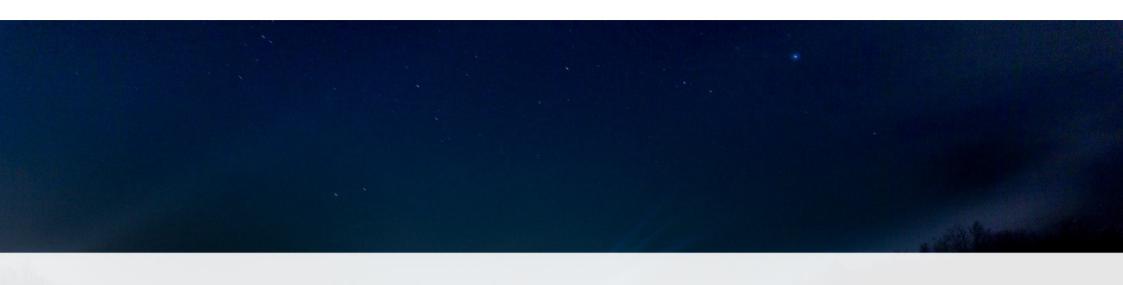


Anagat Pareek VP – Cloud and Cyber Security



Saras Agarwal VP – Healthcare COE and Strategic Accounts (US)

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### FY'25 and Q4 FY'25 Results





#### Financial Summary (Consolidated)

Particulars		Q4FY25 (Audited)	Q4FY24 (Audited)	YoY Growth	Q3FY25 (Unudited)	QoQ Growth	FY25 (Audited)	FY24 (Audited)	YoY Growth
Profits Revenue (INR (INR Mn) Mn)	Revenue from operations	4,299	3,753	14.6%	3,811	12.8%	14,869	12,438	19.5%
	Other Income	141	151	-6.3%	84	68.5%	636	481	32.3%
	Total Income	4,440	3,903	13.8%	3,895	14.0%	15,505	12,919	20.0%
	EBITDA (adjusted for other income)	1,372	1,225	12.0%	1,083	26.7%	3,762	2,883	30.5%
	Profit after tax	1,083	1,053	2.9%	890	21.7%	3,152	2,516	25.3%
Margin (%)	EBITDA (adjusted for other income)	31.9%	32.7%		28.4%		25.3%	23.2%	
	Profit after tax (on revenue)	25.2%	28.1%		23.4%		21.2%	20.2%	
EPS (INR)	Basic	7.73	7.52	2.8%	6.36	21.5%	22.53	18.02	25.0%
	Diluted	7.58	7.29	3.9%	6.16	23.1%	21.89	17.50	25.1%

#### FY'25 v/s FY'24

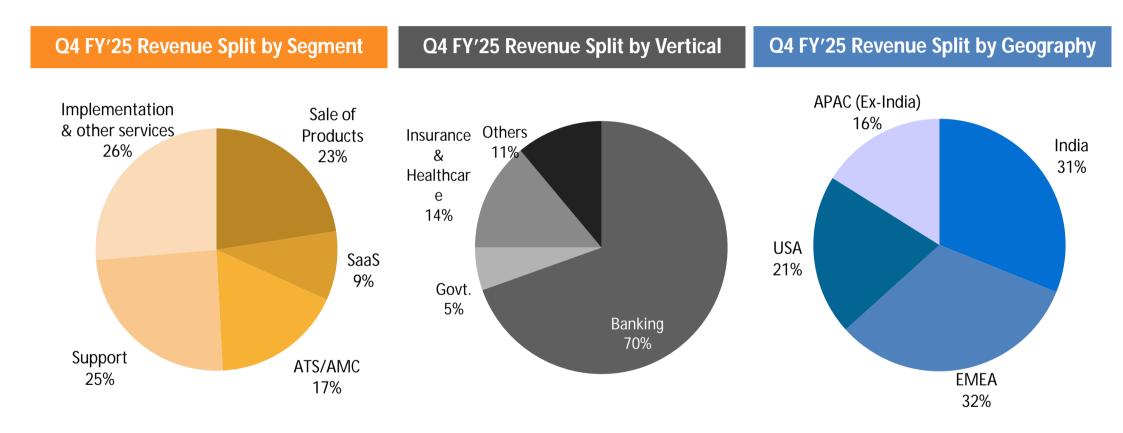
- Revenues witnessed a growth of 20% YoY to reach Rs 14,869 million. Strong license revenue growth of 41% for the year and implementation growth of 25%.
- Healthy expansion of profit margins

#### Q4 FY'25 v/s Q4 FY'24

Revenues were Rs 4,299 million, growing at 15% Q4 YoY. PAT was Rs 1,083 million during the quarter.



#### Revenues Across Verticals and Geographies



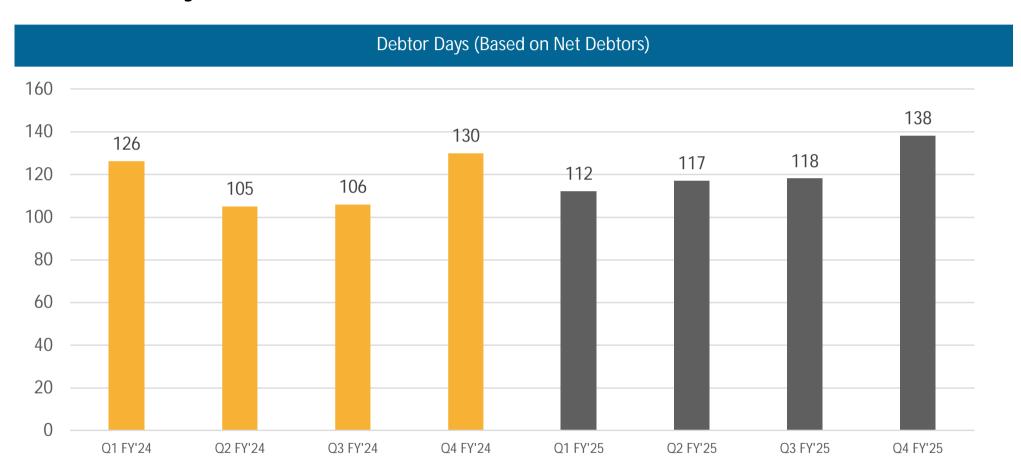


### Key Business Highlights

- **Growing large customer base -87** customers with over Rs 5 crores billing during the year compared to 65 in FY'24.
- **62 new customer logo addition** during the year. Strong deal wins in the US region in Q4
- Recognized as a "Leader" in The Forrester Wave™: Content Platforms, Q1 2025, second time in a row.\*
- Recognized by Forrester among notable vendors in 'The Low-Code Platforms For Professional Developers Landscape, Q4 2024,' report\*
- Board has approved a Dividend of Rs 5 per equity share



### Debtors Days







#### For any investor queries, please contact:

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#### **Disclaimer**



This presentation may contain certain forward-looking statements concerning Newgen Software Technologies' future business prospects and business profitability, which are subject to several risks and uncertainties and the actual results could materially differ from those in such forward-looking statements.

The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth and new business opportunities, competition (both domestic and international), economic growth in India and the target countries for business, ability to attract and retain highly skilled professionals, time and cost over runs on projects, our ability to manage our international operations, government policies, interest and other fiscal costs generally prevailing in the economy and general economic conditions affecting the industry. Past performance may not be indicative of future performance.

The company does not undertake to make any announcement in case any of these forward-looking statements become materially incorrect in future or update any forward-looking statements made from time to time by or on behalf of the company.



# P&L Statement

(All amounts in INR Mn, except per share data and					
unless otherwise stated)	Q4 FY 2025	Q4 FY 2024	Q3 FY 2025	FY 2025	FY 2024
Revenue					
Revenue from operations	4,298.9	3,752.7	3,811.1	14,868.8	12,438.3
Other income	141.2	150.7	83.8	635.8	480.6
Total revenue	4,440.1	3,903.4	3,894.9	15,504.6	12,918.9
Expenses					
Employee benefits	1,940.9	1,688.6	1,882.5	7,410.4	6,283.1
Finance costs	14.1	12.0	14.0	47.7	41.8
Depreciation and amortization	86.5	73.9	86.6		279.
Other expenses	985.9	838.6	845.4	3,696.3	3,272.0
Total expenses	3,027.4	2,613.1	2,828.6	11,484.9	9,876.
Profit before tax	1,412.7	1,290.3	1,066.3	4,019.7	3,042.2
Tax expenses					
Current tax / Tax expense for earlier years	332.3	216.1	267.7	987.2	595.3
Deferred tax (credit)/charge	-3.0	21.4	-91.4		
Profit after tax for the year	1,083.4	1,052.7	890.0		2,516.
Other comprehensive income/(loss) for the year, net of income tax	19.3	-31.4	-1.3	35.4	-21.!
Total comprehensive income for the year	1,102.7	1,021.3	888.8	3,187.9	2,494.6
Earnings per equity share (face value of Rs. 10 per share)					
Basic earning per share	7.73	7.52	6.36	22.53	18.02
Diluted earning per share	7.58	7.29	6.16	21.89	17.50



# Your Trusted Digital Transformation Partner

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www.newgensoft.com